

eProvider Solutions - Payer Search

09/11/2024 9:57 am EDT

If your account is utilizing eProvider Solutions (ePS) as your clearinghouse, any payer that you have either completed or started an EDI enrollment with will appear at the top of any payer search you complete.

They will show at the top in a search within the patient's account:

The screenshot displays the 'Insurances' tab in the eProvider Solutions interface. At the top, there are navigation tabs: Important, Demographics, Insurances (selected), Eligibility, Authorizations, Smoking Status, Flags, Balance, and onpatient Payments. Below these is a green status bar: '✓ Sufficient patient demographics to bill insurance.' Underneath are buttons for Primary Ins (selected), Secondary Ins, Tertiary Ins, Auto Accident, Worker's Comp, and Durable Med Eqpt. The main section is titled 'Primary Insurance' with links for 'Save to Insurance History' and 'Patient Insurance History'. A checkbox 'Subscriber is the Patient' is checked, with the text 'Insured person is the same person as the Patient'. The 'Insurance Company' field contains 'aetna' and has a dropdown arrow. Below this is a list of search results for Aetna, each with a link to the company name and its address. The results include: 60054: Aetna (El Paso, TX), PRNT1682: Aetna (Pensacola, FL), PRNT1914: Aetna (Lexington, KY), 60054: Aetna KY (Lexington, KY), PRNT873: AETNA PPO (El Paso, TX), 13383: Orthonet- Aetna (PECOS, NM), 26337: Aetna - IL Medicaid (Phoenix, AR), 34734: Aetna Better Health Inc. (Dallas, TX), 38692: Aetna TX Medicaid & CHIP (Dallas, TX), 50023: Aetna Better Health of Ohio, 128KS: Aetna Better Health of Kansas, 42130: Aetna Better Health of Nebraska, and 128MO: Aetna Better Health of Missouri.

Field	Value
Subscriber is the Patient	<input checked="" type="checkbox"/> Insured person is the same person as the Patient
Insurance Company	aetna *contact support if you can't find an insurance company.
Carrier Payer ID	60054: Aetna PO Box 981106, El Paso, TX 79998
TPL Code	PRNT1682: Aetna Aetna P.O. Box 13441, Pensacola, FL 32591
Insurance ID Number	PRNT1914: Aetna Aetna P.O. Box 14079, Lexington, KY 40512-4079
Insurance group name	60054: Aetna KY P.O. Box 14079, Lexington, KY 40512-4079
Insurance group number	PRNT873: AETNA PPO AETNA PPO p.o box 981106, El paso, TX 79998
Insurance plan name	13383: Orthonet- Aetna Claims M.D PO BOX 1177 , PECOS, NM 87552
Insurance plan type	26337: Aetna - IL Medicaid PO BOX 66545 , Phoenix, AR 85082
Insurance claim office number	34734: Aetna Better Health Inc. 38692: Aetna TX Medicaid & CHIP P.O. Box 569150 , Dallas, TX 75356-9150
Number visits allowed per year	50023: Aetna Better Health of Ohio 128KS: Aetna Better Health of Kansas 42130: Aetna Better Health of Nebraska 128MO: Aetna Better Health of Missouri
Card issued date	
Primary Insurance Notes	

And under **Billing > Payer Search:**

Electronic Medical Insurance Payer Search

ePS Professional ▾

Search Term

Search