

eProvider Solutions - Payer Search

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If your account is utilizing eProvider Solutions (ePS) as your clearinghouse, any payer that you have either completed or started an EDI enrollment with will appear at the top of any payer search you complete.

They will show at the top in a search within the patient's account:

The screenshot shows the 'Insurances' tab selected in a patient's account. The 'Primary Ins' sub-tab is active. The 'Default Primary Insurance' section is visible, with a checkbox for 'Subscriber is the Patient' checked. A dropdown menu for 'Insurance Company' is open, displaying a list of Aetna plans. The list includes details such as Carrier Payer ID, Alternate Eligibility Payer, TPL Code, Insurance ID Number, Insurance group name, Insurance group number, Insurance plan name, Insurance plan type, Insurance claim office number, Number visits allowed per year, and Card issued date. The 'Primary Insurance Notes' field is empty.

Field	Value
Subscriber is the Patient	<input checked="" type="checkbox"/> Insured person is the same person as the Patient
Insurance Company	Search dropdown with results: 60054: Aetna, PO Box 981106, El Paso, TX 79998-1106
Carrier Payer ID	60054: Aetna, PO Box 981106, El Paso, TX 79998-1106
Alternate Eligibility Payer	EPRNT1682: Aetna, Aetna P.O. Box 13441, Pensacola, FL 32591
TPL Code	EPRNT1914: Aetna, Aetna P.O. Box 14079, Lexington, KY 40512-4079
Insurance ID Number	EPRNT873: AETNA PPO, AETNA PPO p.o box 981106, El paso, TX 79998
Insurance group name	13383: Orthonet- Aetna
Insurance group number	60055: Aetna Encounters, Z1420: Aetna RX Caremark, 88221: Texas Health Aetna
Insurance plan name	7780: Allina Health Aetna
Insurance plan type	54398: Allina Health Aetna, PO Box 981106, El Paso, TX 79998
Insurance claim office number	EPRNT2744: Aetna/Prospect HMO, Aetna/Prospect HMO, P.O box 14079, Lexington., KY 40512
Number visits allowed per year	128NV: Aetna Better Health NV, EPRNT408: Aetna-Boeing Medicare
Card issued date	Aetna-Boeing Medicare PO Box 14089, Lexington, KY 40512
Primary Insurance Notes	128CA: Aetna Better Health CA

And under **Billing > Payer Search:**

The screenshot shows the 'dr chrono' logo at the top left. Below it is a navigation bar with the following items: Schedule, Clinical, Patients, Reports, Billing, Account, and Marketplace. The 'Billing' item is highlighted. Below the navigation bar is the heading 'Electronic Medical Insurance Payer Search'. At the bottom, there is a search bar with a dropdown menu for 'ePS Professional' and a 'Search' button.