Customized Follow-up Dates: Can we turn it off?

Last modified on 09/25/2026 4:57 pm EDT

Turning off Customized Follow-up Dates

Yes, if your office administrator would like to turn off the feature, it can be done on an entire practice basis. We cannot turn it off for certain providers while having it on for other providers within the same practice group.

To request that the feature be turned off for your account, please reach out to support.