

DrChrono Payments: Error message

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When you first set up your DrChrono Payments account, you may see the error message "There was an error retrieving DrChrono Payments merchant account."

You will see this error message until the enrollment with DrChrono Payments is complete and your merchant account is attached to your DrChrono account.

It will go away once their enrollment is complete with DrChrono payments. If you have any questions regarding the message, please reach out to [support](#). They will be happy to assist.

