How do I cancel an appointment?

07/08/2024 7:48 pm EDT

If enabled by your provider, you can cancel an appointment online through OnPatient.

1. To cancel an appointment, go to the **Appointments** tab and click on the appointment you would like to cancel.

O onpatient Appointmen	s Doctors	Billing	Messages	Documents 1	Health Profile	(i)
Appointments						Book Video Visit Book Appointment
October 15, 2020 at 8:00 21212, MD Baltimore						Check in

2. Next, click the **Cancel** button next to the appointment that you wish to cancel. If the practice has not allowed canceling appointments through OnPatient, the **Cancel** button will not be accessible and you will need to contact the office to cancel.

Onpatient Appointments Doctors Billing Messages Documents 1 Health Profile							
Appointment with Doctor Smith — Oct 15, 2020 at 8:00 AM							
Check in Reschedule Cancel							
test							
General Practice							
9 21212, MD Baltimore							
• (443)							

3. Finally, when prompted to confirm your cancellation, enter the reason for your cancellation, and click OK.

onpatient.com says

Are you sure you want to cancel your appointment on Oct 15, 2020 at 8:00 AM?

Reason for cancellation:

		Cancel	ОК