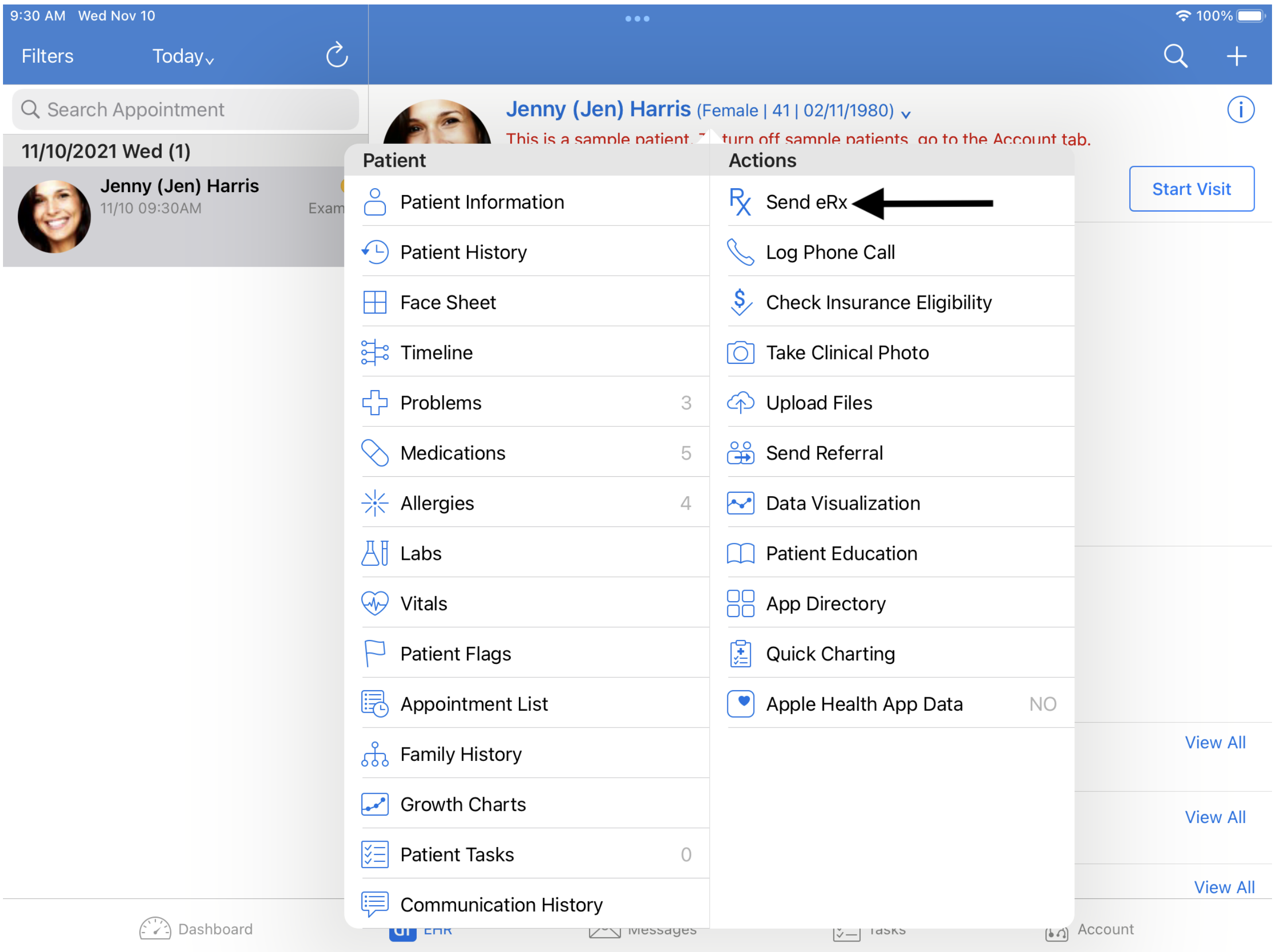
Refilling a Medication on the iPad

07/08/2024 7:49 pm EDT

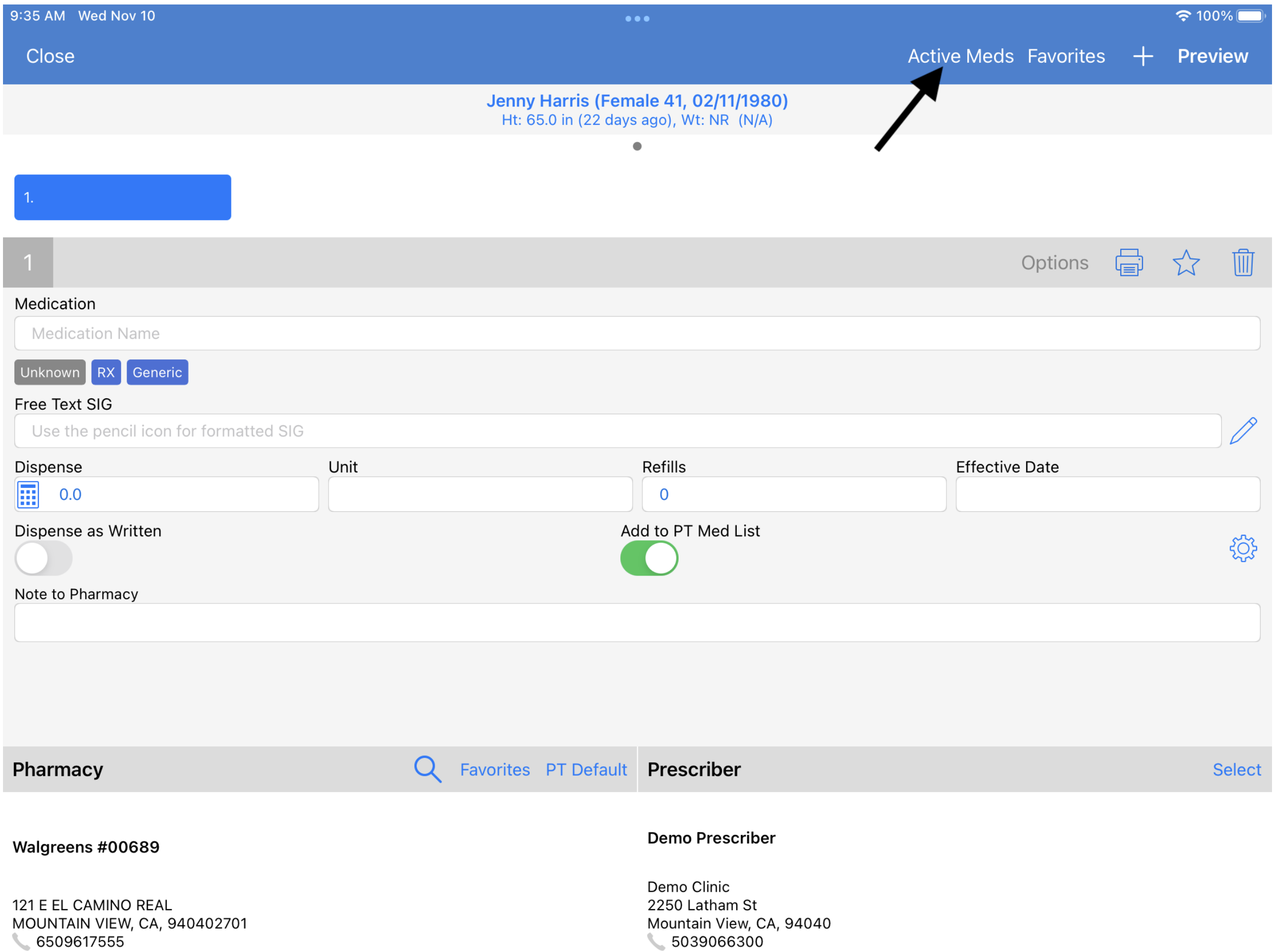
There are two types of refills: new prescriptions and refill requests from a pharmacy. Each method has its process and we'll review how to access each.

Refills via New Prescriptions

To create a refill via a new prescription, search for the patient or select their appointment and tap on the patient's name. Tap **Send eRx** to go to the new eRx page.



On the new eRx page, select the **Active Medication** button. This will bring you to a page of your patient's active medications, which will include the medication your patient would like to refill.



Find the medication you would like to refill and tap the

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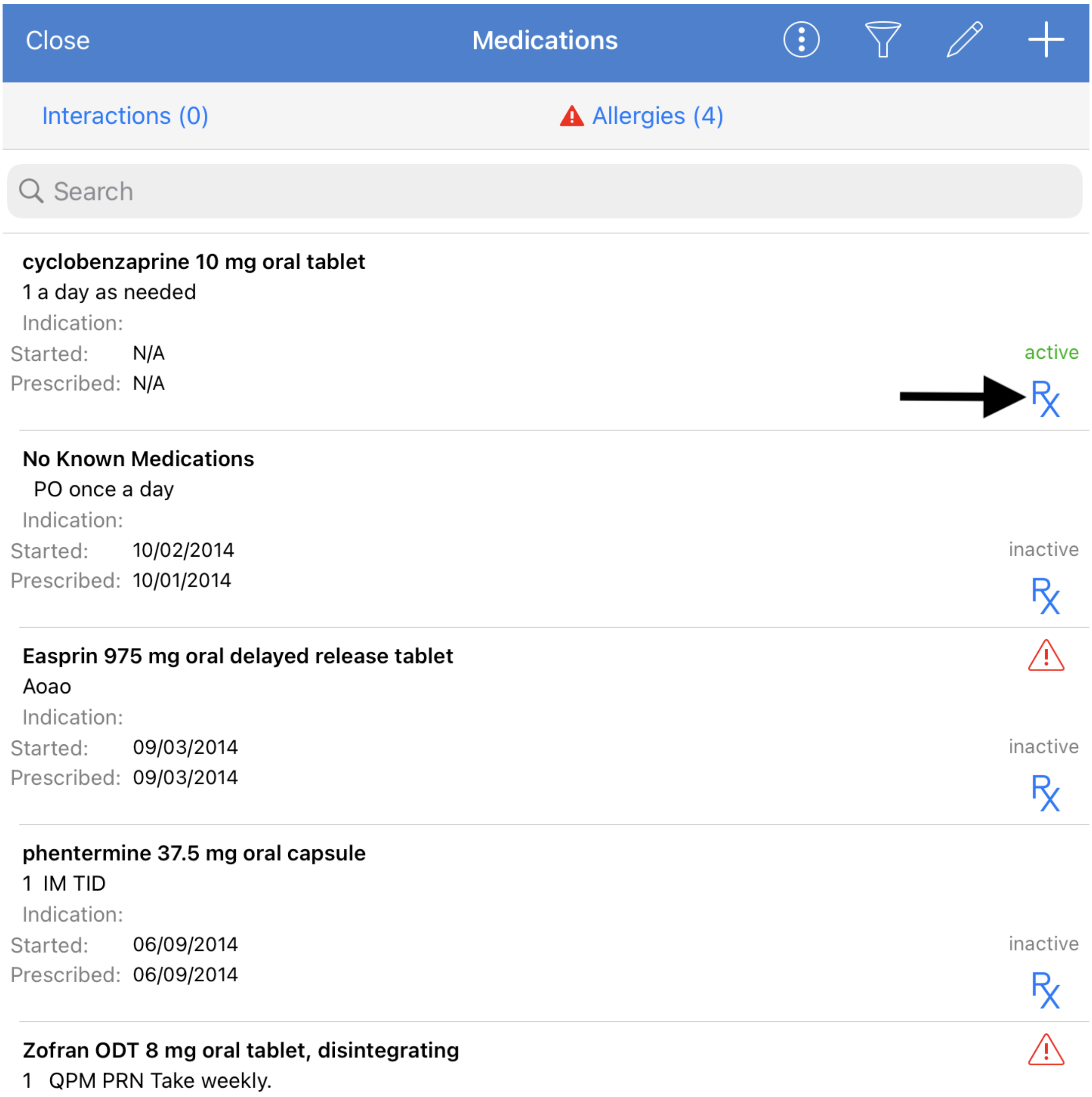
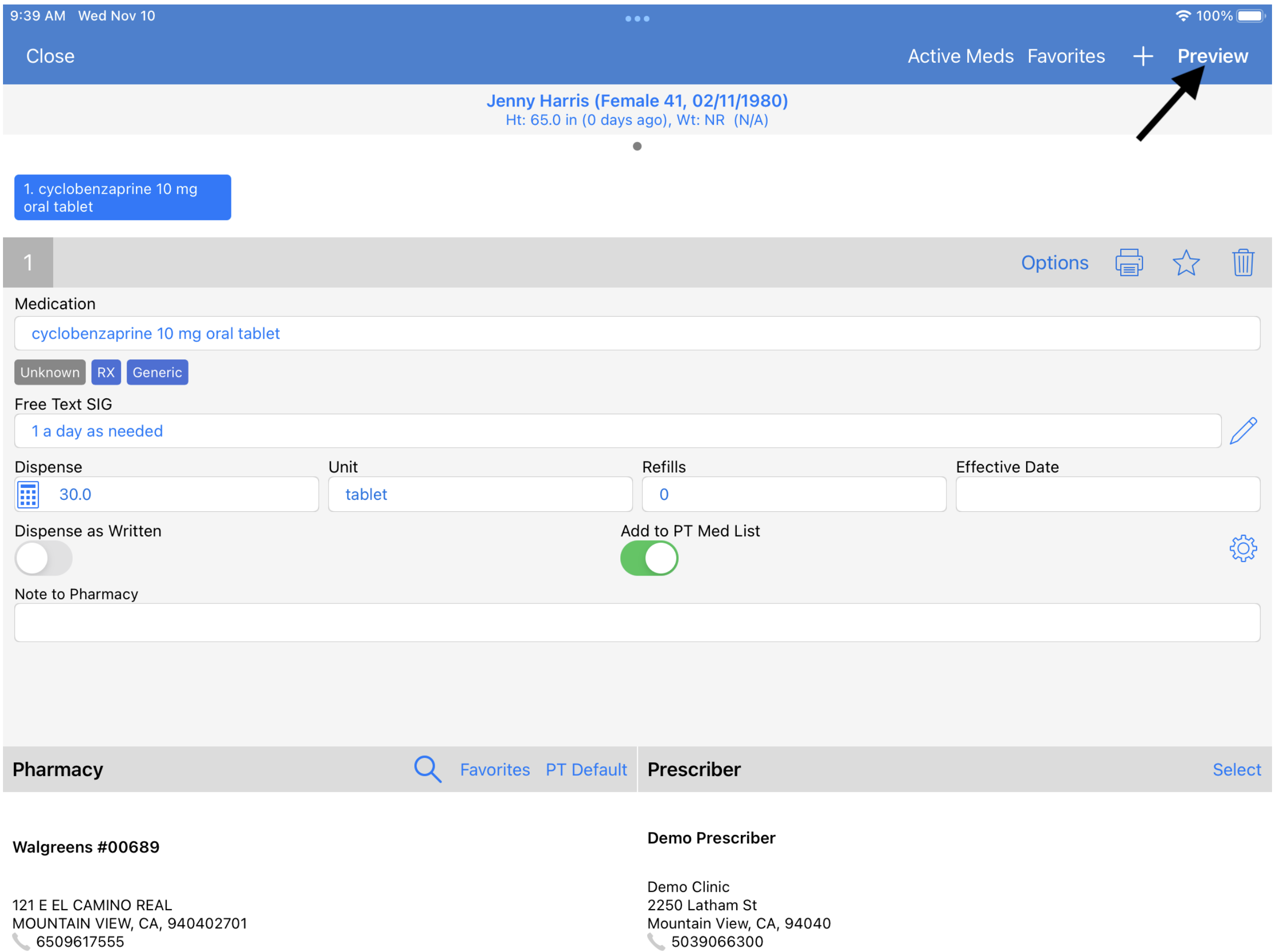
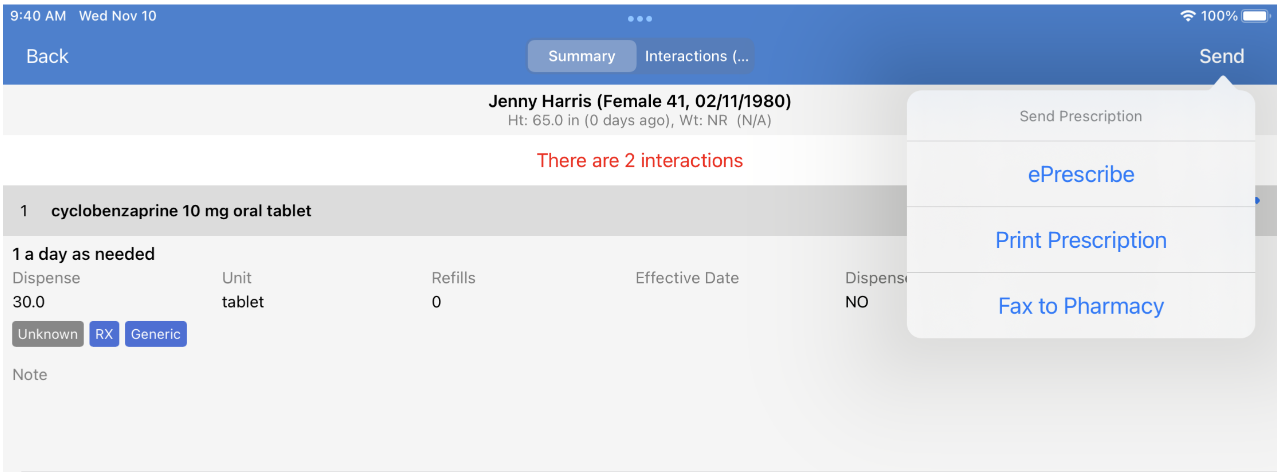
button.

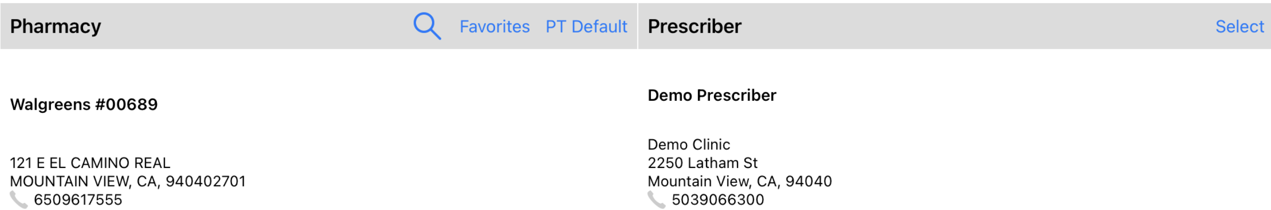


The fields of the new eRx page will auto-populate with the information stored from the medication list. Type in the proper quantities and refills then hit the **Preview** button in the upper right-hand corner.



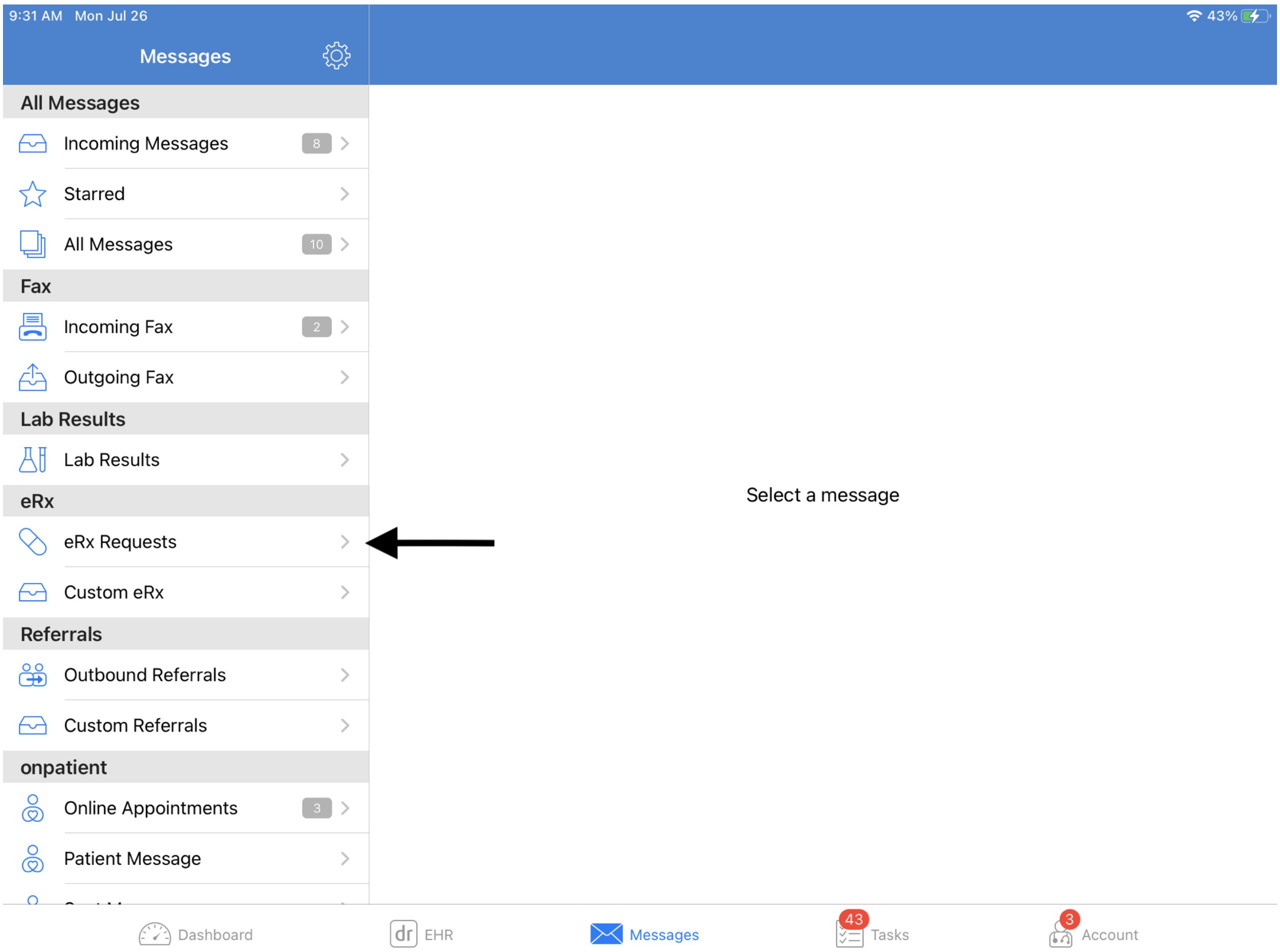
After you hit **Preview**, you'll be brought to a confirmation page. Here, verify the information on the prescription, check the drug interactions, and then hit send. When you select **ePrescribe,** your prescription will be sent to the pharmacy and your patient will be able to pick up the new medication.





Refill Requests from the Pharmacy

When a refill request comes in from a pharmacy, you will see a notification in your message center. To access your eRx requests, select the message center from your DrChrono mobile navigation bar, then select messages. Your **eRx Requests** will be listed on your left-hand messages navigation.



Under eRx Requests, you'll see a list of the requests your account has received from your patient's pharmacy. Your patient's pharmacy must be connected via Surescripts to deliver eRx requests. On each eRx request, you'll be able to approve, deny, or replace with a new medication.