

# Are Payer IDs Specific to the Clearinghouse or the Insurance Company?

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Each payer or insurance company has its payer ID number to accept electronic claims. It is the electronic *address*, so the clearinghouse knows which payer/insurance company to send the claim to.

Some national payers, such as Aetna (60054), Cigna (62308), and United Healthcare (87726) have universal payer IDs that can be used across all clearinghouses. Other payers can have different payer IDs based on the clearinghouse.

When searching for a payer ID in DrChrono, you can search by the payer ID number on the patient's insurance card (which might be listed as an EDI number), or by payer name. The payer ID will show to the left of the insurance name.

Payer IDs that start with **PRNT**, **EPRNT**, **GPRNT**, or **HRNT** are claims that will be submitted to the payer on paper by the clearinghouse. Claims that are submitted on paper to the payer are charged \$0.78/per claim. Others with an all-numeric payer id, are submitted electronically at no additional charge.

Subscriber is the Patient	<input checked="" type="checkbox"/>	Insured person is the same person as the Patient
Insurance Company	Cigna	*contact support if you can't find an insurance company.
Carrier Payer ID	62308: CIGNA PRNT496: Cigna TN	PO Box 188061, CHATTANOOGA, TN 37422 PO BOX 182223, Chanttanooqa, TN 37422-7223
TPL Code	62308: CIGNA - PPO	PO BOX 182223, CHATTANOOGA, TN 37422
Insurance ID Number	62308: CIGNA - NALC	PO Box 188004, CHATTANOOGA, TN 37422-8004
Insurance group name	PRNT536: Cigna International	P.O. Box 15050, Wilmington, DE 19850-5050

Here are links to the payer listing from clearinghouses you may be using through DrChrono:

ePS: <https://www.eprovidersolutions.com/index.php/payer-list>

TriZetto: <http://payers.gatewayedi.com/default.aspx>

Carisk Partners (fka iHCFA): <http://www.cariskpartners.com/carisk-payers/>