

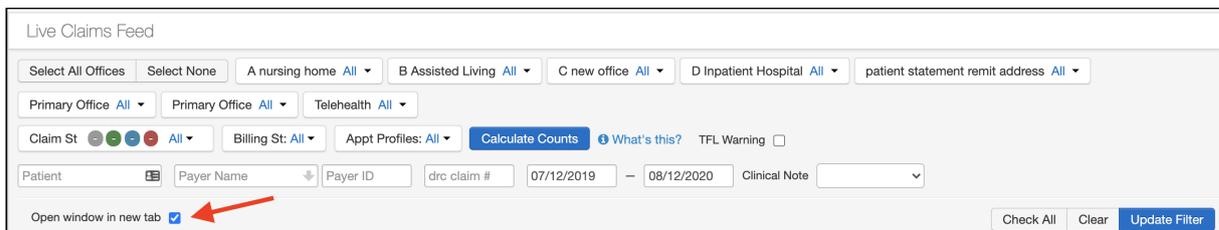
Viewing more than one appointment concurrently in the Live Claims Feed

Last modified on 03/19/2026 12:20 pm EDT

Sometimes, while working on claims, it's necessary to look at two different dates of service simultaneously. DrChrono makes it easy to do right from the Live Claims Feed!

Here is how to find the option:

1. Hover over the **Billing** tab
2. Select **Live Claims Feed**
3. Select the box next to the **Open window in new tab** feature. It's located in the top panel, on the left. It's just under the patient name search box.



The screenshot shows the 'Live Claims Feed' interface. At the top, there are several filter tabs: 'Select All Offices', 'Select None', 'A nursing home All', 'B Assisted Living All', 'C new office All', 'D Inpatient Hospital All', and 'patient statement remit address All'. Below these are more filters: 'Primary Office All', 'Primary Office All', and 'Telehealth All'. The main section contains a search bar with 'Patient' and 'Payer Name' fields, and a date range from '07/12/2019' to '08/12/2020'. A checkbox labeled 'Open window in new tab' is checked, with a red arrow pointing to it. Other buttons include 'Calculate Counts', 'What's this?', 'TFL Warning', 'Check All', 'Clear', and 'Update Filter'.



A close-up of the 'Open window in new tab' checkbox, which is checked. A red arrow points to the checkbox.

Once selected, you can open multiple appointments and easily switch between the tabs to compare/work on multiple appointments for a patient.