

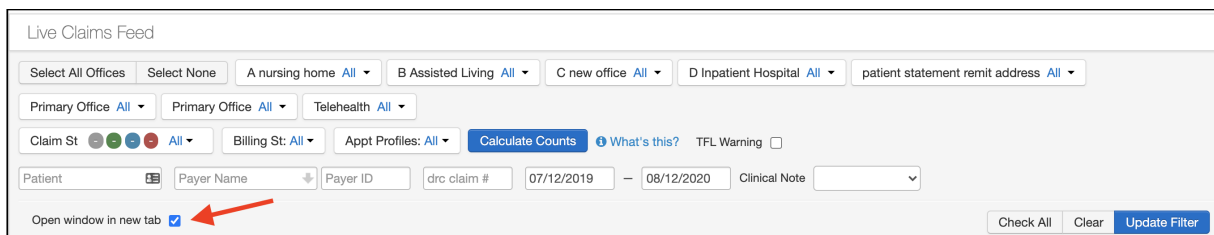
Viewing more than one appointment concurrently in the Live Claims Feed

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Sometimes while working on claims, it's necessary to look at two different dates of service simultaneously. DrChrono makes it easy to do right from the Live Claims Feed!

Here is how to find the option:

1. Hover over the **Billing** tab
2. Select **Live Claims Feed**
3. Select the box next to the **Open window in new tab** feature. It's located in the top panel, on the left. It's just under the patient name search box.



The screenshot shows the 'Live Claims Feed' interface. At the top, there are several filter buttons: 'Select All Offices', 'Select None', and a row of location filters including 'A nursing home', 'B Assisted Living', 'C new office', 'D Inpatient Hospital', and 'patient statement remit address'. Below these are 'Primary Office' and 'Telehealth' filters. A 'Claim St' filter with colored circles and 'All' is visible, along with 'Billing St' and 'Appt Profiles' filters. A 'Calculate Counts' button and a 'What's this?' link are also present. The search area includes fields for 'Patient', 'Payer Name', 'Payer ID', 'drc claim #', a date range from '07/12/2019' to '08/12/2020', and a 'Clinical Note' dropdown. At the bottom left, the checkbox 'Open window in new tab' is checked, with a red arrow pointing to it. On the bottom right, there are 'Check All', 'Clear', and 'Update Filter' buttons.



A close-up of the 'Open window in new tab' checkbox, which is checked. A red arrow points to the checkbox.

Once selected, you can open multiple appointments and easily switch between the tabs to compare/work multiple appointments for a patient.