

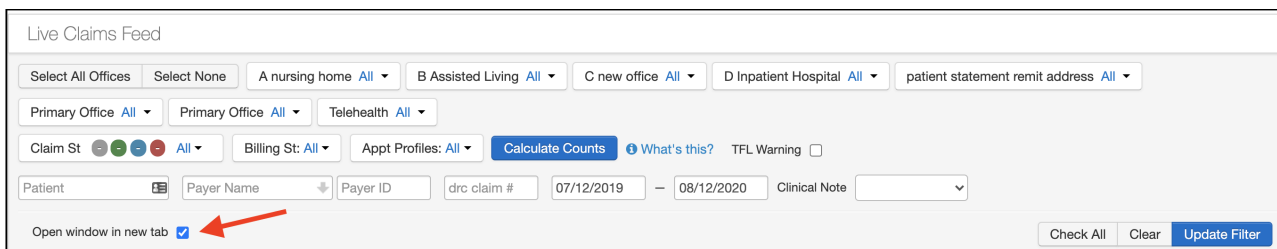
Viewing more than one appointment concurrently in the Live Claims Feed

09/16/2024 9:16 am EDT

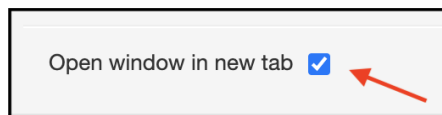
Sometimes while working on claims, it's necessary to look at two different dates of service simultaneously. DrChrono makes it easy to do right from the Live Claims Feed!

Here is how to find the option:

1. Hover over the **Billing** tab
2. Select **Live Claims Feed**
3. Select the box next to the **Open window in new tab** feature. It's located in the top panel, on the left. It's just under the patient name search box.



The screenshot shows the 'Live Claims Feed' interface. At the top, there are several filter buttons: 'Select All Offices', 'Select None', 'A nursing home All', 'B Assisted Living All', 'C new office All', 'D Inpatient Hospital All', and 'patient statement remit address All'. Below these are more filters: 'Primary Office All', 'Primary Office All', 'Telehealth All', 'Claim St All', 'Billing St: All', 'Appt Profiles: All', 'Calculate Counts', 'What's this?', and 'TFL Warning'. The main search area includes fields for 'Patient', 'Payer Name', 'Payer ID', 'drc claim #', dates '07/12/2019' and '08/12/2020', and a 'Clinical Note' dropdown. At the bottom left, the checkbox 'Open window in new tab' is checked, with a red arrow pointing to it. At the bottom right, there are buttons for 'Check All', 'Clear', and 'Update Filter'.



Once selected, you can open multiple appointments and easily click between the tabs to compare/work multiple appointments for a patient.