If I Have Submitted my EDI and/or ERA Paperwork, Can I Bill Claims Right Away?

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Can claims be submitted and ERA transactions received immediately after submitting the EDI and/or ERA agreement?

No. The payer will need time to process the paperwork within their processing systems, referred to as the payer turnaround time (TAT). Time to complete can range from immediately to 6-8 weeks, depending on the payer. If claims are submitted before approval, they will be rejected.

Once the payer has completed processing the paperwork, approval will need to be received by DrChrono to update its processing systems for the transactions to be processed electronically. If the approval information is returned to the provider, please let your account manager know or submit the information to support so your account can be updated.

As soon as approval for EDI is received, claims can be submitted electronically. The payer will begin sending ERAs, instead of paper EOBs, as soon as the ERA is approved.