# Month End Close: Unposted ERAs

Last modified on 10/27/2026 10:45 am EDT

When DrChrono receives ERA/835 files, they post automatically to patient appointments after the system verifies that the patient and the transaction match, unless you have your account set to verify ERAs before posting. When there is a conflict (ex: patient not found or charges do not match), the system places the posting under Unposted ERAs. (**Billing > Unposted ERAs**)

Before you freeze transactions for the first time, you must either match the unmatched transactions to an existing appointment or delete them. This will ensure the month-end close frozen transaction date logic and the consistency of your financial reports remain intact.

If you have any questions, please reach out to support for assistance.