

Patient Payment Plan: Making an additional payment

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If your patient is on a monthly payment plan, the system will expect the amount of the payment established when the plan was first created. It is listed in the Payment Amount column in their chart under the DrChrono Payments tab > Patient Payment Plan header.

**** Please note processing patient payments through payment plans requires that you are utilizing DrChrono Payments ****

Patient Payment Plan Auto Payment Enabled	
Due Date	Payment Amount
Dec 1, 2023 12:00:00 AM	25.00
Dec 31, 2023 12:00:00 AM	25.00
Jan 30, 2024 12:00:00 AM	25.00
Feb 29, 2024 12:00:00 AM	25.00
Mar 30, 2024 12:00:00 AM	25.00

If they would like to make an additional payment, you can do that by selecting "Pay" next to another pending payment.

Status	Action
PENDING	<input type="button" value="Pay"/> <input type="button" value="Skip"/>
PENDING	<input type="button" value="Pay"/> <input type="button" value="Skip"/>