Release Notes for DrChrono Web 2023-08-29

09/17/2024 11:18 pm EDT

What's new

Billing and Payments

Summary	Description	Knowledge Base Article
Listing a business name as a subscriber on Auto Accident Claims	The ability to add a business name as the subscriber/responsible party for auto accident claims has been added to the insurance section of the patient's chart.	Auto Accident Claims: Option to add a business name as policy holder

Clinical

Summary	Description	Knowledge Base Article
Receiving response attachments from Payers - CoverMyMeds web integration	When a user submits a Prior Authorization via the CMM integration they will be able to access the response attachment from the Payer in the PA note within the Message Center.	
Payer Responses - CoverMyMeds web integration	The user will be able to view the payer response from the patient's chart via Demographics Tab > Authorizations Tab > Actions column.	
CoverMyMeds App Users - Change your eRx Prior Authorization Workflow Today	DrChrono has introduced and enabled a new workflow to submit prescription electronic prior authorization requests directly from the Send eRx screen! This updated integration makes it easier to submit requests and receive quicker responses from payers. If you are currently submitting ePA requests by clicking on the CoverMyMeds tab in the App Directory, you need to **start using the new integrated workflow to initiate all new prior authorizations starting now**! The current method of submitting ePA requests via the directory app will sunset effective Aug. 31, 2023, but not to worry, we are here to help with the transition. If you have any questions about this migration, please submit questions or feedback to clinicalproduct@drchrono.com for assistance.	How to guide Training Video