

# Electronically Prescribing Controlled Substances with ID.me in DrChrono

07/08/2024 7:50 pm EDT

Once you have had your identity verified through [ID.me](#) and been approved in DrChrono, you can send electronic prescriptions for controlled substances (EPCS). With ID.me there are two ways you can perform multi-factor authentication (MFA) to send prescriptions: a [push notification](#) or a [code generator](#).

Under **Account > Provider Settings > eRx Info** you can see which option of 2-factor authentication (2FA/MFA) is set up for your account. You can set up both types, but only one can be used as the primary device. For further information on adding or changing devices, please see our [resources](#) and ID.me's [support information](#).

## Account Settings

[Profile](#) [General](#) [Email](#) [Medical Billing](#) [eRx Info](#) [Services](#) [Usage](#) [My Billing](#) [Sample Data](#) [Security](#) [Patient Payments](#)

### Identity Confirmation

Your identity has now been confirmed. To adjust future EPCS permissions, visit the [EPCS Permissions Page](#)

### ID.Me Device Information

Name	Option	Primary Device
test for generator	Generate 2FA Key	Select as the primary device
I Phone Xs Max	Push Notification 2FA	Is Primary

### Prescriber Info

State License Number

DEA Number

Prescribing Physician's Name  The prescribing physician's name displayed in eRx. Leave blank if the same as user's name.

Physician Date of Birth

Medicaid Provider Number

[Update Entire Profile](#)

## Push Notification

1. Navigate to the patient chart and go to the **Send eRx** section.

onpatient access enabled   New Referral   Fax Demographics   Print Demographics

Demographics

Appointments

Clinical Dashboard

Documents

Tasks **2**

Problem List **13**

Medication List **7**

**Send eRx**

Allergy List **4**

Drug Interactions **1**

CQMs

Intake Data

Lab Orders

Immunizations

### New Prescription

Patient's Prescriptions **+**

#### Medication

Favorite medications **v** **x**

Type\* **Medication**   Compound   Supply

Medication\*

SIG\*    Effective Date

Dispense\*    Dispense Unit\*    DAW    Refills

Add to Favorites    Add to Medication List **i**

Notes to Pharmacist

\* Please do not enter SIG, Effective Date, Drug Name, Strength, Quantity or Dispense Unit in this field.

**Note:** Before sending a prescription, please ensure you have the patient's complete address, date of birth, and gender recorded in the patient's chart.

2. Enter the prescription information. By default, the refills will be 0. The effective date must be the current date or a date in the future. When finished, click **Preview Prescription**.

### New Prescription

Patient's Prescriptions **+**

#### Medication

Favorite medications **v** **x**

Type\* **Medication**   Compound   Supply

Medication\*  **Controlled Substance Level 2**

SIG\*    Effective Date

Dispense\*    Dispense Unit\*    DAW    Refills

Add to Favorites    Add to Medication List **i**

Notes to Pharmacist

\* Please do not enter SIG, Effective Date, Drug Name, Strength, Quantity or Dispense Unit in this field.

#### Benefits

Display **Benefits**   Alternatives   Copay   Coverage

To get prescription benefits, please check errors below:

pharmacy: This field is required.

### Select Pharmacy

Name / Location / Phone / NCPDP ID   **Q**   Show Favorites   Patient's Default

Mail Order   Retail   Other   Proximity **v**

- CATALANTE TEST SANDBOX**  
3031 RED LION ROAD PHILADELPHIA, PA 19114  
+1.215.613.3056  
+1.215.201.4305  
Retail
- Shollenberger Pharmacy**  
2002 S. McDowell Blvd Ext Petaluma, CA 94954  
+1.707.984.5571  
+1.707.988.4744  
Retail, Specialty, Long Term Care
- Lawrence Academy Rx 10.6**  
235 Main St Groton, MA 01450  
+1.978.451.4477  
+1.978.450.1122  
Retail, Specialty, Long Term Care

Choose your office location

[EPCS] TEST FOR STAGING 1

**Preview Prescription**

**Note:** Height and weight will be included in the prescription to the pharmacy. However, they are not required. This information can be entered in the **System Vitals** section of the appointment. DrChrono pulls the latest measurements to include in the prescription.

Appointment							Billing							Eligibility							Vitals							Growthcharts							Flags							Log Comm.							Revisions							Custom Data							MU Helper						
Units		Full Vitals History (pdf)														Full Vitals History (csv)																																																					
System Vitals		Note Rendering Options: Newest to oldest   Date on side																																																																			
Name	07/26/2021 04:10 PM	07/27/2021 09:40 AM	07/28/2021 04:10 PM	07/29/2021 09:40 AM	07/30/2021 04:10 PM	Current Visit 08/02/2021 at 02:20 PM																																																															
Temperature (f)						<input type="text"/>																																																															
Pulse (bpm)						<input type="text"/>																																																															
Blood Pressure (mmHg)						<input type="text"/> / <input type="text"/>																																																															
Respiratory Rate (rpm)						<input type="text"/>																																																															
Oxygen Saturation (%)						<input type="text"/>																																																															
Height (in)						<input type="text"/>																																																															
Weight						<input type="text"/> lb <input type="text"/>																																																															

3. Review the prescription and click **Ready to Sign** the, **Send Prescription**.

The screenshot shows a 'Prescription Summary' page. At the top right, there is a 'Send Prescription' button highlighted with a green callout box. Below the summary, there is a 'Medication List' section for 'Cotempla XR-ODT 17.3 mg oral tablet, disintegrating, extended release (CS Level 2)'. In this section, a 'Ready to sign' button is highlighted with a red callout box. The page also includes pharmacy information for 'Shollenberger Pharmacy' and a 'Drug-Drug & Drug-Allergy Interactions' section showing 'No drug interactions found'.

**Note:** A patient's address must be recorded in the chart to send a prescription.

4. Enter your **DrChrono Password** and click **Sign & Send Prescription**.

The screenshot shows an 'Authentication is Required' dialog box. It contains a text area with the following text: 'By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the information in the previous screen to the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear in the previous screen.' Below the text is a 'DrChrono Password' input field. At the bottom right, there is a 'Sign & Send Prescription' button highlighted with a blue callout box.

5. On your ID.me application, a request will be sent. Tap **Yes** to approve. In DrChrono, the prescription will load and send.

# Login Request

SECURED BY ID.ME

ID.me

DrChrono Inc.

 @gmail.com  
 .....  
 Unknown  
 Unknown  
 03:00 PM PDT October 1, 2020

✕ No

✓ Yes

## Authentication is Required

By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the information in the previous screen to the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear in the previous screen.

DrChrono Password

\*\*\*\*\*

Close

loading...

6. The controlled substance prescription will send. You can see the status in **Reports > Outgoing Prescriptions**.

### Prescription Status

#	Medication	Status
1	Xanax XR 2 mg oral tablet, extended release	Prescription still processing. Check its status in Outgoing Prescriptions report.

## Code Generator

1. Select **Generate 2FA Key** as the primary device under **Account > Provider Settings > eRx Info**.

# Account Settings

[Profile](#) [General](#) [Email](#) [Medical Billing](#) [eRx Info](#) [Services](#) [Usage](#) [My Billing](#) [Sample Data](#) [Security](#) [Patient Payments](#)

## Identity Confirmation

Your identity has now been confirmed. To adjust future EPCS permissions, visit the [EPCS Permissions Page](#)

## ID.Me Device Information

Name	Option	Primary Device
test for generator	Generate 2FA Key	Is Primary
I Phone Xs Max	Push Notification 2FA	Select as the primary device

2. Navigate to the patient chart and go to the **Send eRx** section.

Demographics |  onpatient access enabled | New Referral | Fax Demographics | Print Demographics

Appointments | Clinical Dashboard | Documents | Tasks (2) | Problem List (13) | Medication List (7) | **Send eRx** | Allergy List (4) | Drug Interactions (1) | CQMs | Intake Data | Lab Orders | Immunizations

**New Prescription** | Patient's Prescriptions (+)

**Medication** | Favorite medications (v) (x)

Type\* | Medication (selected) | Compound | Supply

Medication\* [input field]

SIG\* [input field] | Effective Date [input field]

Dispense\* [input field] | Dispense Unit\* [dropdown] | DAW Yes No | Refills 0

Add to Favorites |  Add to Medication List

Notes to Pharmacist  
\* Please do not enter SIG, Effective Date, Drug Name, Strength, Quantity or Dispense Unit in this field.

3. Enter the prescription information and click **Preview Prescription**.

**New Prescription** Patient's Prescriptions +

**Medication** Favorite medications ✕

Type\* **Medication** Compound Supply

Medication\* ▲ Controlled Substance Level 2  
 Cotempia XR-ODT 17.3 mg oral tablet, disintegrating, extended release

SIG\* N/A: U Brand RX  
 Use as directed every 6 hours Effective Date

29 / 140

Dispense\* Dispense Unit\* DAW Refills  
 2 Tablet Yes **No** 0

Add to Favorites  Add to Medication List

Notes to Pharmacist  
\* Please do not enter SIG, Effective Date, Drug Name, Strength, Quantity or Dispense Unit in this field.

**Benefits** ✕

Display **Benefits** Alternatives Copay Coverage

To get prescription benefits, please check errors below:  
pharmacy: This field is required.

**Select Pharmacy**

Name / Location / Phone / NCPDP ID  Show Favorites Patient's Default

[Mail Order](#) [Retail](#) [Other](#) [Proximity](#)

- CATALANT TEST SANDBOX**  
3031 RED LIGN ROAD PHILADELPHIA, PA 19114  
 +1.215.613.3056  
 Fax: +1.215.201.4305  
 Retail  Add to Favorites  
 Set as Patient Default
- Shollenberger Pharmacy**  
2002 S. McDowell Blvd Ext Petaluma, CA 94954  
 +1.707.984.5571  
 Fax: +1.707.988.4744  
 Retail, Specialty, Long Term Care  Add to Favorites  
 Set as Patient Default
- Lawrence Academy Rx 10.6**  
235 Main St Groton, MA 01450  
 +1.978.451.4477  
 Fax: +1.978.450.1122  
 Retail, Specialty, Long Term Care  Add to Favorites  
 Set as Patient Default

**Choose your office location**

[Preview Prescription](#)

**Note:** For patients under 18, per NCPDP guidelines, DrChrono requires the height and weight to be recorded in the most recent appointment for pediatric patients in order for the prescription to be sent. This information can be entered in the **System Vitals** section of the appointment.

Appointment Billing Eligibility **Vitals** Growthcharts Flags Log Comm. Revisions Custom Data MU Helper

Units  Full Vitals History (pdf) Full Vitals History (csv)

**System Vitals** Note Rendering Options: Newest to oldest Date on side

Name	07/26/2021 04:10 PM	07/27/2021 09:40 AM	07/28/2021 04:10 PM	07/29/2021 09:40 AM	07/30/2021 04:10 PM	Current Visit 08/02/2021 at 02:20 PM
Temperature (f)						<input type="text"/>
Pulse (bpm)						<input type="text"/>
Blood Pressure (mmHg)						<input type="text"/> / <input type="text"/>
Respiratory Rate (rpm)						<input type="text"/>
Oxygen Saturation (%)						<input type="text"/>
Height (in)						<input type="text"/>
Weight						<input type="text"/> lb <input type="text"/>

4. Review the prescription and click **Ready to Sign** then **Send Prescription**.

The screenshot shows a 'Prescription Summary' page. At the top right, a green button labeled 'Send Prescription' is highlighted with an arrow. Below the summary, a 'Medication List' shows 'Cotempla XR-ODT 17.3 mg oral tablet, disintegrating, extended release (CS Level 2)'. A red 'Ready to sign' button is also highlighted with an arrow. The pharmacy information for 'Shollenberger Pharmacy' is visible on the right.

5. Enter your **DrChrono Password** and the **6 Digit Authentication Code** generated from the ID.me Authenticator app. and click **Sign & Send Prescription**.

The dialog box titled 'Authentication is Required' contains the following text: 'By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the information in the previous screen to the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear in the previous screen. You will be prompted for inputting your ID.me Code (Six Digits) and/or Accept ID.me Push Notification once you select Sign & Send Prescription. Verified by ID.me'. It includes input fields for 'DrChrono Password:' and 'ID.me Code (Six Digits):', and buttons for 'Close' and 'Sign & Send Prescription'.

The ID.me app interface shows a 'Push Notification' section with the email address '@gmail.com'. Below it, the 'Code Generator' section displays a 6-digit code '614 387' and a circular timer icon with the number '6'.

6. The controlled substance prescription will send. You can see the status in **Reports > Outgoing Prescriptions**.

Prescription Status

#	Medication	Status
1	Xanax XR 2 mg oral tablet, extended release	Prescription still processing. Check its status in Outgoing Prescriptions report.