Electronically Prescribing Controlled Substances with ID.me in DrChrono

07/08/2024 7:50 pm EDT

Once you have had your identity verified through ID.me and been approved in DrChrono, you can send electronic prescriptions for controlled substances (EPCS). With ID.me there are two ways you can perform multi-factor authentication (MFA) to send prescriptions: a push notification or a code generator.

Under **Account** > **Provider Settings** > **eRx Info** you can see which option of 2-factor authentication (2FA/MFA) is set up for your account. You can set up both types, but only one can be used as the primary device. For further information on adding or changing devices, please see our resources and ID.me's support information.

Push Notification

1. Navigate to the patient chart and go to the **Send eRx** section.

Note: Before sending a prescription, please ensure you have the patient's complete address, date of birth, and gender recorded in the patient's chart.

2. Enter the prescription information. By default, the refills will be 0. The effective date must be the current date or a date in the future. When finished, click **Preview Prescription**.

Note: Height and weight will be included in the prescription to the pharmacy. However, they are not required. This information can be entered in the **System Vitals** section of the appointment. DrChrono pulls the latest measurements to include in the prescription.

	Appointment	Billing	Eligibility	Vitals	Growthcharts	Flags	Log Comm.	Revisions	Custom Data	MU Helper

Units ⚙ ▾

Full Vitals History (pdf) Full Vitals History (csv)

System Vitals

Note Rendering Options: Newest to oldest ▾ Date on side ▾ ▾

Name	07/26/2021 04:10 PM	07/27/2021 09:40 AM	07/28/2021 04:10 PM	07/29/2021 09:40 AM	07/30/2021 04:10 PM	Current Visit 08/02/2021 at 02:20 PM
Temperature (f)						
Pulse (bpm)						
Blood Pressure (mmHg)						/
Respiratory Rate (rpm)						
Oxygen Saturation (%)						
Height (in)						
Weight						lb

3. Review the prescription and click **Ready to Sign** the, **Send Prescription**.

Note: A patient's address must be recorded in the chart to send a prescription.

4. Enter your **DrChrono Password** and click **Sign & Send Prescription**.

5. On your ID.me application, a request will be sent. Tap **Yes** to approve. In DrChrono, the prescription will load and send.

6. The controlled substance prescription will send. You can see the status in **Reports** > **Outgoing Prescriptions**.

Code Generator

1. Select **Generate 2FA Key** as the primary device under **Account** > **Provider Settings** > **eRx Info**.

Account Settings

Profile   General   Email   Medical Billing   **eRx Info**   Services   Usage   My Billing   Sample Data   Security   Patient Payments

Identity Confirmation

Your identity has now been confirmed. To adjust future EPCS permissions, visit the EPCS Permissions Page

ID.Me Device Information

Name	Option	Primary Device
test for generator	Generate 2FA Key	Is Primary
I Phone Xs Max	Push Notification 2FA	Select as the primary device

2. Navigate to the patient chart and go to the **Send eRx** section.

☑ onpatient access enabled   New Referral   Fax Demographics   🖨 Print Demographics

| Demographics |
| Appointments |
| Clinical Dashboard |
| Documents |
| Tasks   2 |
| Problem List   13 |
| Medication List   7 |
| **Send eRx** |
| Allergy List   4 |
| Drug Interactions   1 |
| CQMs |
| Intake Data |
| Lab Orders |
| Immunizations |

New Prescription   Patient's Prescriptions   +

Medication   Favorite medications ▾   ✕

Type*   [Medication] Compound Supply

Medication*
[⬇]

SIG* ⓘ   Effective Date
⚙ [   ]   [   ]

Dispense*   Dispense Unit*   DAW   Refills
▦ [   ]   [▾]   Yes [No]   [0]

☐ Add to Favorites   ☑ Add to Medication List ⓘ

Notes to Pharmacist
* Please do not enter SIG, Effective Date, Drug Name, Strength, Quantity or Dispense Unit in this field.
[   ]

3. Enter the prescription information and click **Preview Prescription**.

Note: For patients under 18, per NCPDP guidelines, DrChrono requires the height and weight to be recorded in the most recent appointment for pediatric patients in order for the prescription to be sent. This information can be entered in the **System Vitals** section of the appointment.

4. Review the prescription and click **Ready to Sign** then **Send Prescription.**

5. Enter your **DrChrono Password** and the **6 Digit Authentication Code** generated from the ID.me Authenticator app. and click **Sign & Send Prescription**.

6. The controlled substance prescription will send. You can see the status in **Reports** > **Outgoing Prescriptions**.