

DrChrono Password Requirements

Last modified on 05/27/2025 9:25 pm EDT



The 16-character password minimum was implemented following industry standards and best practices to protect your account, your data, patient data, and the DrChrono platform. In addition to a strong password, we recommend enabling **two-factor authentication**.

DrChrono account passwords must adhere to the following requirements:

- A 16-character minimum and 64-character maximum length
- Three of the following criteria must be met:
 - At least one capital letter
 - At least one lowercase letter
 - At least one number
 - At least one special character
- No sequential or repetitive characters (for example, 12345 or aaaaaa)
- No context-specific passwords (for example, drChrono2024drcc)
- No commonly used passwords (for example, p@ssw0rd)
- The same password may not be reused for at least five password change periods.

You must change your password at least every 90 days. You will be prompted to change your password.



Use a password manager to secure passwords and a password generator to create strong passwords.