An Introduction to OnPatient: Core Features & Capabilities
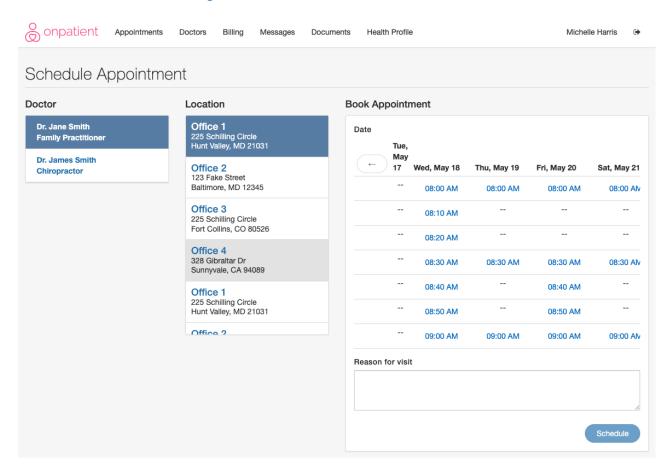
07/08/2024 7:51 pm EDT

The OnPatient portal allows you to connect with your patients and allows them to easily access all their care information. The OnPatient portal has the following capabilities:

- Online appointment scheduling
- Customizable onboarding/appointment check-in
- Bill payments, statements, payment history
- Patient health summary, lab results, and medications
- Educational materials and document sharing

Appointment Scheduling

When a patient schedules an appointment via OnPatient, the appointment will appear on your DrChrono calendar. Patients can choose providers, the office they wish to visit, and what time they would like to schedule the visit. You can turn on or off online scheduling for each office.

Onboarding/Appointment Check-In

When a patient has an appointment, they can be presented with an onboarding or check-in form to fill out before the appointment. To become more familiar with the OnPatient onboarding/check-in capabilities and customization possibilities, please visit our guide here.

Onboarding forms

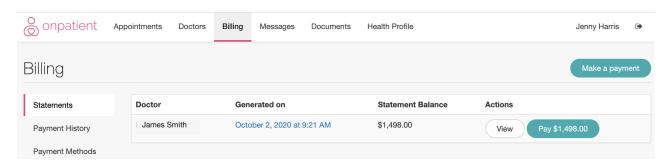### Patient Photo

📷 Webcam   ⬆ Upload

Choose a file:

Choose File   No file chosen

Upload   Cancel

Name & Gender

First Name	Middle Name	Last Name	Suffix
Jenny		Harris	

Gender
Female

Nickname
Jen

Address

Street Address
1001 N Rengstorff Ave

City	State	Zip Code
Mountain View	California	94040

Bill Payment, Statements, and Payment History

Patients can pay bills online via credit/debit card by viewing their statement balance and making payments toward settling their balance.

onpatient   Appointments   Doctors   **Billing**   Messages   Documents   Health Profile   Jenny Harris   ➡

Billing   Make a payment

	Doctor	Generated on	Statement Balance	Actions
Statements	James Smith	October 2, 2020 at 9:21 AM	$1,498.00	View Pay $1,498.00
Payment History				
Payment Methods				

If your patient would like a more detailed view of their statement, they may view each statement that details the treatments and charges associated with their account.

Dr. Nick's Walk-In Clinic
225 Schilling Circle
21212, MD Baltimore

Statement ID: 205858-88969944-PREVIEW		
Statement Date	**Pay This Amount**	**Chart ID**
10/02/2020	$1,498.00	HAJE000001
SHOW AMOUNT PAID HERE:	**$**	

MAKE CHECKS PAYABLE / REMIT TO:

Edward
2 Castro Street
Mountain View, CA 94040

Dr. Nick's Walk-In Clinic
Hunt Valley , MD 21031, USA
Hunt Valley, MD 21031

For questions about billing, call (443) 555-5555. To pay by credit card, call (443) 555-5555.
You can also pay by credit card online at onpatient.com - If you don't have access, call (443) 555-5555 to request an account.
....
Please detach and return top portion with your payment.

Patient: Jenny Harris	**Chart ID:** HAJE000001	**Statement ID:** 205858-88969944-PREVIEW
Responsible Party: Edward	**Responsible Party Phone:** (516) 232-2325	

Date of Service	Provider	Procedure	Mods	Charge	Adjmt	Ins. Paid	Pt Paid	Bal Due
8/13/2020 08:00AM	James Smith	99203 - OFFICE/OUTPATIENT VISIT NEW	:::	$150.00				$150.00
			Total:	**$150.00**				**$150.00**

Patient Health Summary

Patients may view their health summary to get a picture of their healthcare and treatments. Here they can view their diagnosed conditions, medications, and lab results. The OnPatient portal also automatically links educational materials to the patient's problems, allergies, medications, and labs to help your patients stay informed of their healthcare.

Jenny Harris

Problems

Allergies

Medications

Labs

Complete Profile

Access Log

1 Potential Interaction(s) ⌄

Medication	Doctor	Doctor Notes
Mirena 52 mg intrauterine device	James Smith	
Flonase 50 mcg/inh nasal spray	James Smith	
Cranberry oral capsule	James Smith	
12 Hour Nasal	James Smith	Electronically sent by drchrono 2 spray(s) intranasally 2 times a day
ZyrTEC 5 mg oral tablet, chewable	James Smith	Electronically sent by drchrono take 1 tab po qd
amoxicillin 500 mg oral tablet	James Smith	Printed by drchrono Take 2 a day for 10 days
Azithromycin 5 Day Dose Pack 250 mg oral tablet	James Smith	Printed by drchrono Take 2 tablets the first day and 1 tablet the following 5 days

Jenny Harris

Problems

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Complete Profile

James Smith ⌄

◉ All Appointments
○ Custom date Range
○ For The Date

Access Log

Send CCDA to [jane@example.com] ☐ Encrypt [Send]   [Download PDF] [Download C-CDA]

Patient Health Summary

Patient	Jenny Harris		
Date of birth	February 11, 1980	Sex	Female
Race	White	Ethnicity	Not Hispanic or Latino
	Unknown		
Contact info	Primary Home: 328 Gibraltar Ave Sunnyvale, CA 94040, US Tel (Primary Home): (844) 569-8628 Tel (Work Place): (650) 555-5555 Tel (Cell): (650) 215-6343	Preferred Language	English (en)
		Patient IDs	HAJE000001 2.16.840.1.113883.3.7621 111-11-1111 2.16.840.1.113883.4.1

Document Created October 2, 2020, 13:37:26, EST
Care provision   from August 13, 2020, 08:40:15, EST to October 2, 2020, 13:37:26, EST
Performer (primary care provider)   James Smith
Author   James Smith
          225 Schilling Circle
Contact info 21212, MD Baltimore, US
          Tel (Work Place): (443) 555-5555
Document maintained by
          Work Place:
          225 Schilling Circle
Contact info   21212, MD Baltimore, US
          Tel (Work Place): (443) 555-5555

Table of Contents

- Allergies, Adverse Reactions, Alerts
- Encounters
- Immunizations
- Instructions
- Medications Administered
- Medications

Educational Materials & Document Sharing

The OnPatient portal also allows you to share documents that help keep your patient informed of their medical conditions, medications, and options.

My Documents

Document	Tags	Shared by	Opened
Knee Rehab		James Smith	Unopened