Patient Payment Plans: Late Payments

Last modified on 02/25/2025 3:45 pm EST

If you have patients on payment plans who are not on a recurring payment via a credit card on file, there is an easy way to see if any payment is overdue.

- 1. Navigate to Report > Patient Payment Plan Report
- 2. Press on the up/down arrows next to the **Date of Next Payment** column. This will sort the upcoming payments for all patients by the due date.

Patient Payment Plan							
From - To Show only Active Plans Show only Late Plans Search							
Patient	Plan Creation Date	Date of Last Payment	Date of Next Payment	Next Payment Amount	Remaining Balance	Original Total	Action
Sample Sam	12/11/2023	N/A	N/A	\$0	\$25.00	\$100.00	Pay Skip
Lucas (Demo) Harris Sr.	12/21/2023	N/A	N/A	\$0	\$300.00	\$300.00	Pay Skip

3. If you would like to process the payment, you can right from this screen by pressing **Pay** under the Action column.



Please note, that this will only work if there is a saved credit card on file, or the patient's card is present.