Enabling Emergency Access to your DrChrono Account

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Setting up Emergency Access

Emergency Access grants the user permissions to access **patient charts**, **access schedules** and access **clinical notes** when logging in with the Emergency Access login.

A user can grant this permission to a provider or a staff member by clicking on Account, then Staff Permissions.



Select either **Provider** or **Staff**, depending on who is being given permissions, then click **View** on the right-hand side.

Providers Staff Roles Permissions Permission Grid		
Staff	Role	
Audrey Hepburn	Office Manager	If View
Gloria McLean	Office Manager	C View
Grace Kelly	Nurse	If View
Ingrid Bergman	Nurse	C View
Lauren Bacall	Office Manager	C View
Marlene Dietrich	Nurse	C View

The screen that pops up shows all available permissions for the selected user. To make changes, click the blue **Edit Permissions** button at the bottom right. Check or uncheck the boxes on the right to add or remove permissions.

After all changes have been made, click the green Save Permissions button.

Permissions for Audrey Hepburn		×
Show Patient Balance ()		
Show Billing Tab 0	V	
Show Billing Summary 🖲		
Add new referring sources 1		
Access Institutional Billing 1		
Access All Messages for Practice Group 1		
Billing Administrator 🚯		
Access Balance/Ledger 1		
Access Patient Statements 0		
Emergency Access 1	V	
Close	Edit Permissions	s

Logging in with Emergency Access

From the DrChrono login page, click the blue **Emergency Access** link under the login fields (see screenshot below):

Username	•••
Password	•••
Log In	