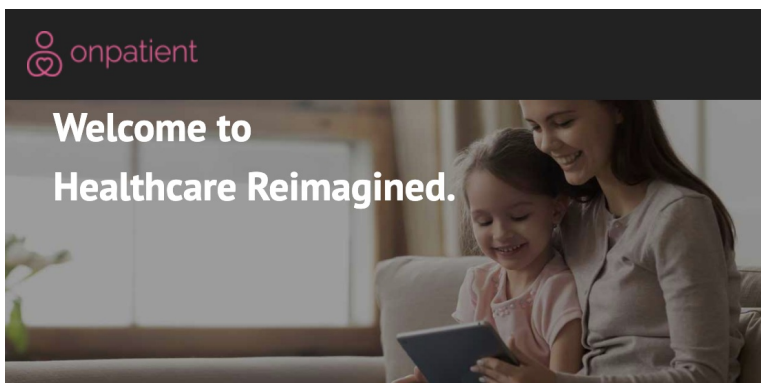


# I already have an OnPatient account with another provider's office. Can I connect with OnPatient to a different doctor's office?

07/08/2024 7:52 pm EDT

If you already have an OnPatient account with one doctor, you can also connect to the OnPatient portal of a completely different doctor's office.

1. You will receive an [invitation](#) to connect with your new provider. Select **Sign Up Now**.



**Hello Jenny Harris,**

Good day and hope you are doing well! I am inviting you to connect with me through my patient portal onpatient. onpatient is a platform that allows you to view your medical records, schedule appointments, fill out forms before coming into the office, and securely communicate with your doctors.

[Sign Up Now](#)

Thank you,  
Dr. James Smith

2. You will be taken to the OnPatient sign-up site. Select **Log in** next to "Already have an account?"

Dr. James Smith invites you to access your patient records

Sign up

First name

Last name

Email

Create Password

Already have an account? [Login](#)

3. You will be prompted to verify your account by entering your **Date of Birth** and **Phone Number** and selecting **Confirm and Connect**.

Dr. James Smith invites you to access your patient records

We need the following information to confirm your identity:

Date of Birth

Phone Number

4. You can see both organizations under the **Doctors** tab. You can also book appointments, send/receive messages, and view their health summary as usual.

# My care team

Dr. James Smith ▾



General Practice

**DOWNTOWN SALT LAKE CITY**  
📞 (801) 555-5555  
📍 123 Fake St. Salt Lake City, UT 12345

**SALT LAKE CITY**  
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**OGDEN**  
📞 (801) 555-5555  
📍 123 Fake St. Ogden, UT 12345

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Dr. Jane Jones ▾



Ophthalmologist

**PRIMARY OFFICE**  
📞 (443) 555-5555  
📞 (301) 555-5555  
📍 225 Schilling Circle Hunt Valley, MD 21031

**TELEHEALTH**  
📞 (443) 555-5555  
📍 225 Schilling Circle Hunt Valley, MD 21031

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**Dr. Jane Jones**  
Ophthalmologist at Springfield General Practice

+ New Appointment

Send a message

✕ Disconnect



### Notes

Add a note...

Submit