

What is the Representative option used for?

07/08/2024 7:53 pm EDT

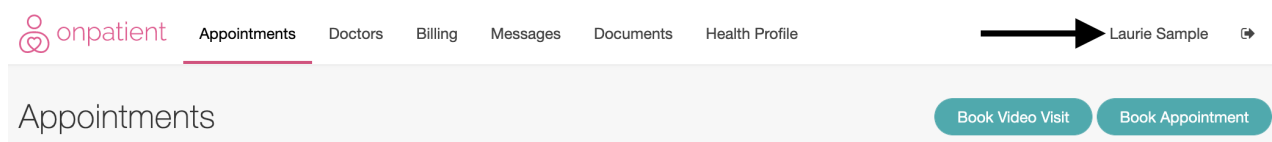
Your patient can designate a representative role for their OnPatient account.

This option can be especially useful for parents/guardians who want to manage health records and doctor/patient communication information for their minor children.

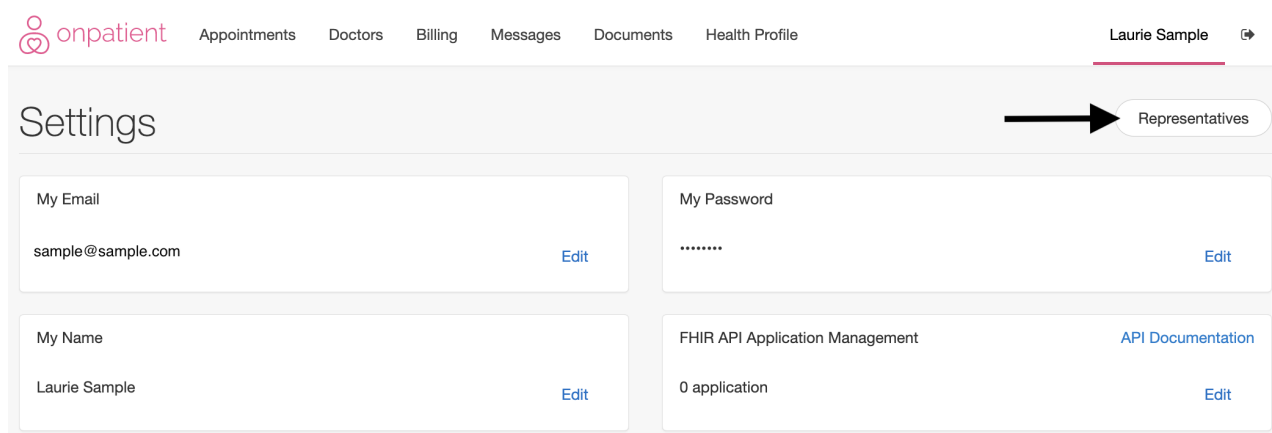
Please note: Both users must have an existing account with OnPatient.

1. Log in to the [onpatient](#) account of the person you are trying to gain access to.

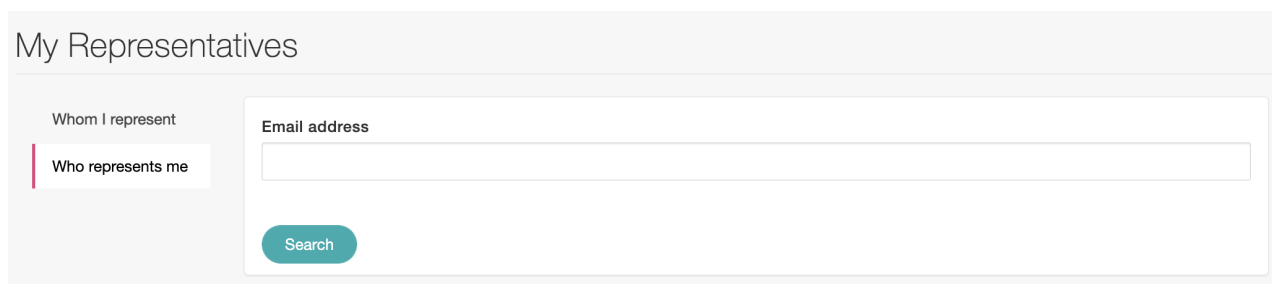
For example, if a parent is trying to gain access to their child's account, they will need to log in to their child's OnPatient account using their email address and password. Once logged in select the patient's name at the top right corner.



2. Select **Representatives**.



3. Select the option **Who Represents Me** and enter the email address of the person trying to gain access to the account. Click the **Search** button.



4. Once OnPatient recognizes the Parent/Guardian's or other representative's email address, select the green **Allow (Representative's Name) to Represent me with (Provider's Name)** button.

My Representatives

Whom I represent

Who represents me

Email address

Search

Allow Edward James to represent me with Doctor Chrono Cancel

Name	Doctor	
Jenny Harris	Doctor Chrono	Remove

5. Once approved, the representative's name will appear in the section. Click **Remove** to delete a person from the representative list.

My Representatives

Whom I represent

Who represents me

Email address

Search

Edward James now represents you with Doctor Chrono ×

Name	Doctor	
Jenny Harris	Doctor Chrono	Remove
Edward James	Doctor Chrono	Remove

After they have been set up, representatives can send messages on behalf of the person they represent and access the Health Profile of the person they represent.

Messaging

Warning! If this is an emergency, please dial 911 or seek immediate medical attention.

- Inbox
- Starred
- Sent
- Archived

Recipient
Doctor Chrono (on behalf of Jenny (Jen) Harris) ▼

Subject

Message

Attachment
Click or Drop attachment here to upload

Send Message

They can click on the name of the person they represent to access their Health Profile.

My Representatives

- Whom I represent
- Who represents me

Name	Doctor
Jenny (Jen) Harris	Doctor Chrono

Laurie Sample

Problems

Send CCDA to

Encrypt

Send

Download PDF

Download C-CDA

Allergies

Medications

Labs

Complete Profile

James Smith

- All Appointments
- Custom date Range
- For The Date

Access Log

Patient Health Summary

Patient Jenny Harris ←

Date of birth February 11, 1980

Race White

Primary Home: 328 Gibraltar Ave Sunnyvale, CA 94040, US

Tel (Primary Home): (844) 569-8628

Tel (Work Place): (650) 555-5555

Tel (Cell): (650) 215-6343

Sex Female

Ethnicity Not Hispanic or Latino

Preferred Language English (en)

Contact info

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Performer (primary care provider) James Smith

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225 Schilling Circle

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Work Place: 225 Schilling Circle

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Patient IDs HAJE000001 2.16.840.1.113883.3.7621 111-11-1111 2.16.840.1.113883.4.1

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