

# Read-Only Plan

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Contact your account manager about pricing for the read-only plan.

## Features and information accessible on a read-only plan

- 24/7 DrChrono login access with full account access to view all patient records, medical data, and billing information.
  - Export data at your convenience. Export capabilities using the API are available.
  - Cannot create new appointments (on the web or using the API) or send out new claims to existing appointments.
  - Your fax line is limited to outbound faxes only.
  - Text reminders, email reminders, and phone communication are disabled.
  - Limited access to billing reports. Full access to system reports under the **Reports** menu.
  - Clinical notes cannot be changed once on the read-only plan, but you can download them.
  - Patients lose access to their OnPatient accounts.
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