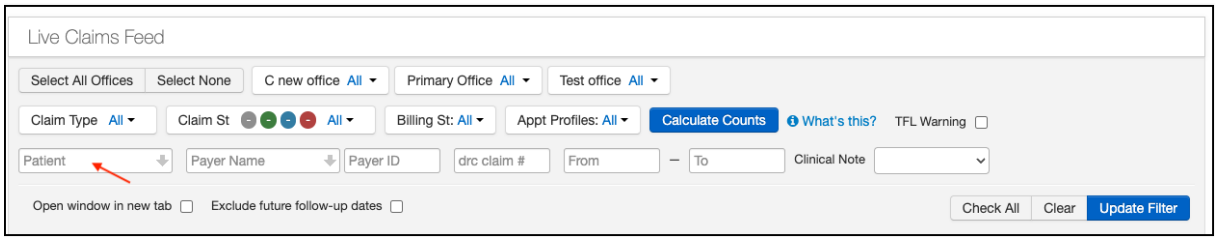
How to Resubmit a Corrected Claim?

Last modified on 09/28/2026 11:57 am EDT

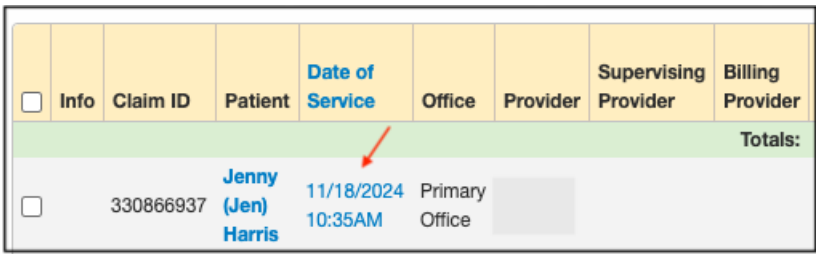
You can send a corrected claim by following the steps below to all payers except Medicare (Medicare does not accept corrected claims electronically).

To submit a corrected claim to Medicare, make the correction and resubmit it as a regular claim (Claim Type is Default), and Medicare will process it.

1. Hover over the **Billing** tab and select **Live Claims Feed**.
2. Search for the patient and select it from the drop-down.

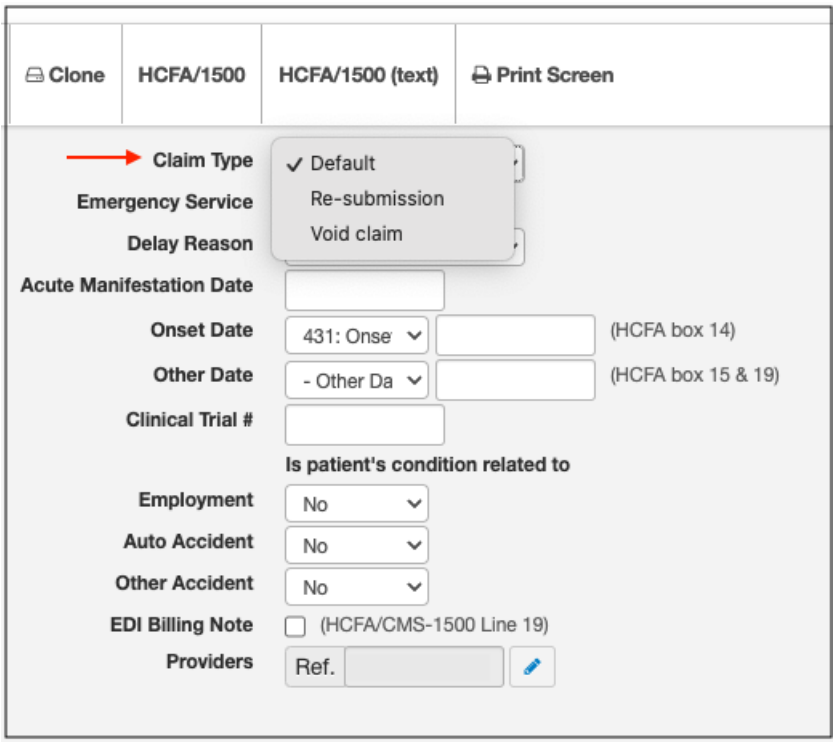


3. Press on the appointment date, and it will take you to the **Billing Detail** screen.

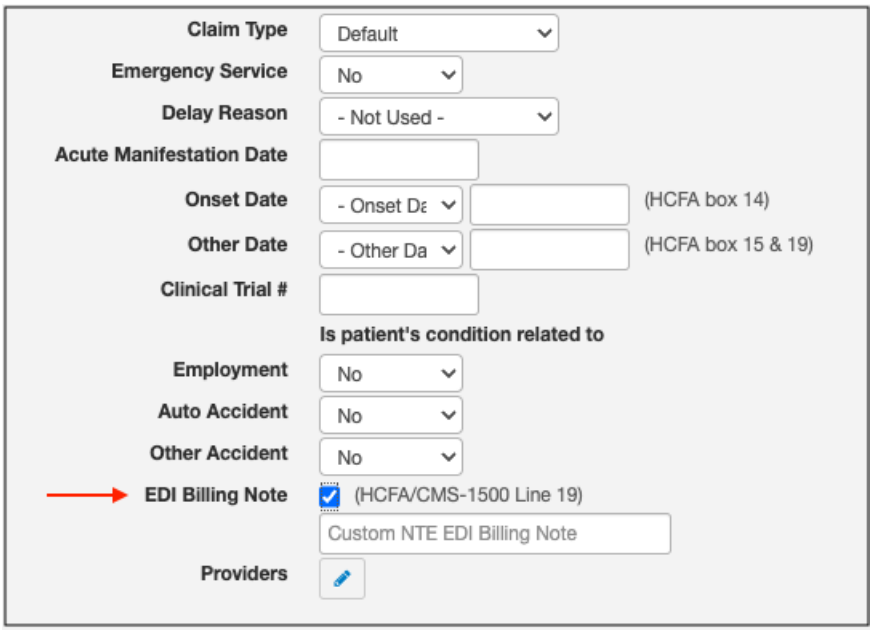


4. Press on the **Claim Type** field and select **Re-submission** from the drop-down.

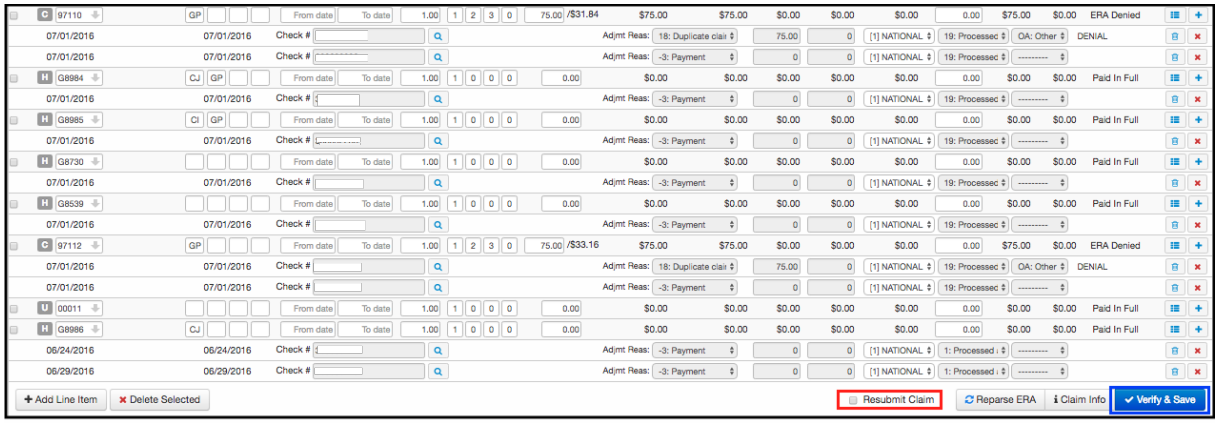
   Please note that Medicare does not accept resubmitted claims. If you need to resend a claim to Medicare, please use the default option to avoid rejection.



5. Check the box **EDI Billing Note** and enter the reason for the resubmission. (Ex: Resubmitting the CPT Code: 99213).



6. Please make sure you check the box **Re-submit Claim**.



7. Select the billing status as **Bill insurance** for primary and ** Bill secondary** for secondary claims, and press **Verify & Save**.

Please note you will not be able to bill only the partial code that was denied.