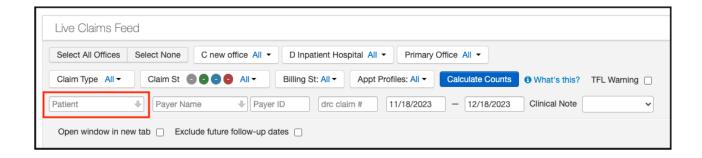
How to Resubmit a Corrected Claim?

09/16/2024 12:05 pm EDT

You can send a corrected claim by following the below steps to all payers except Medicare (Medicare does not accept corrected claims electronically).

To submit a corrected claim to Medicare, make the correction, and resubmit it as a regular claim (Claim Type is Default) and Medicare will process it.

- 1. Hover over the **Billing** tab and select **Live Claims Feed**.
- 2. Search for the patient and select the from the drop-down.



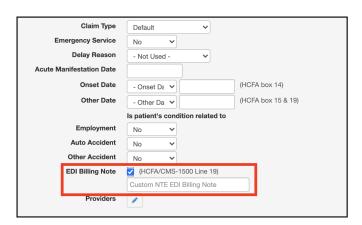
3. Click on the appointment date, it will take you to the Billing Detail screen.



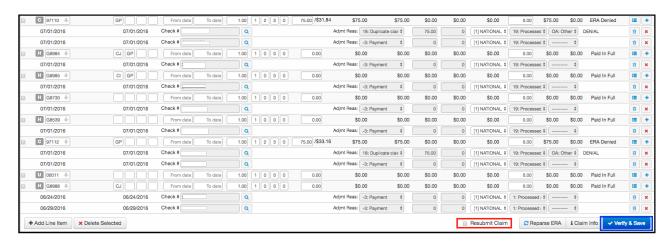
4. Click on the **Claim Type** field and select **Re-submission** from the drop-down. (Please note, that Medicare does not accept re-submitted claims. If you need to resend a claim to Medicare, please use the default option to avoid rejection.)



5. Check the box **EDI Billing Note** and enter the reason for the resubmission. (Ex: Resubmitting the CPT Code: 99213).



6. Please make sure you check the box Re-submit Claim.



7. Please select the billing status as **Bill insurance** for primary and **bill secondary** for secondary claims and click on **Verify & Save**.

Please note you will not be able to bill only the partial code alone that was denied.