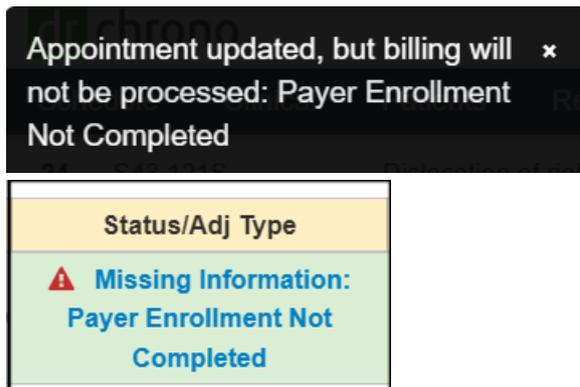


eProvider Solutions: EDI Enrollment Check

Last modified on 03/19/2026 12:10 pm EDT

When a claim is placed in a submission status (Bill Insurance, Bill Secondary Insurance, Auto Accident Claim, Worker's Compensation, Durable Medical Equipment), a check will be made before submission to ensure that an EDI submission request has been completed (if required by the payer).

If the payer-requested EDI enrollment is not completed, the claim will be updated with a status message of "Missing Information: Payer Enrollment Not Completed."



The image shows a notification box and a status table. The notification box is black with white text: "Appointment updated, but billing will not be processed: Payer Enrollment Not Completed". Below it is a table with a yellow header "Status/Adj Type" and a green body containing a red warning triangle icon followed by the text "Missing Information: Payer Enrollment Not Completed".

Status/Adj Type
 Missing Information: Payer Enrollment Not Completed

If the enrollment request has not been initiated, you can do so by going to **Billing > Enrollment**. You can also check this screen for status if you have already submitted a request.
