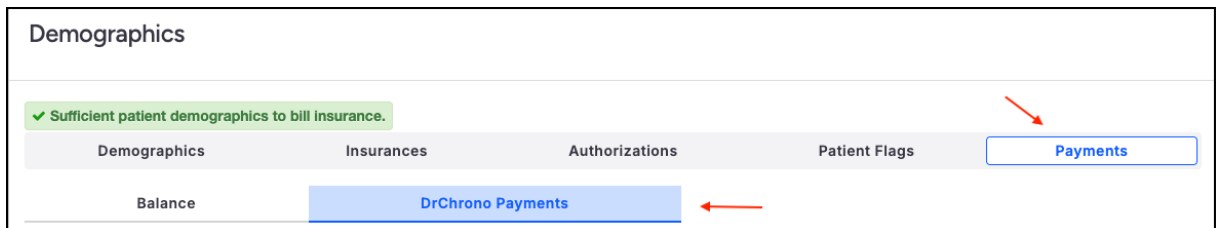


DrChrono Payments: Saving Credit Card Information without Processing a Payment

Last modified on 05/20/2025 1:50 pm EDT

With DrChrono Payments, you can save patient credit card information without processing a payment, all from the patient's demographic section.

1. While in a patient's chart, navigate to the **demographics** section and select the **DrChrono Payments** tab.



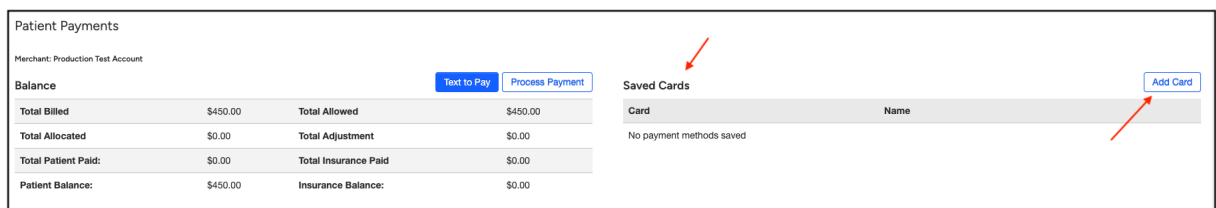
Demographics

✓ Sufficient patient demographics to bill Insurance.

Demographics Insurances Authorizations Patient Flags **Payments**

Balance **DrChrono Payments**

2. Press **Add Card** under the Saved Cards



Patient Payments

Merchant: Production Test Account

Balance

Total Billed	\$450.00	Total Allowed	\$450.00
Total Allocated	\$0.00	Total Adjustment	\$0.00
Total Patient Paid:	\$0.00	Total Insurance Paid	\$0.00
Patient Balance:	\$450.00	Insurance Balance:	\$0.00

Text to Pay Process Payment

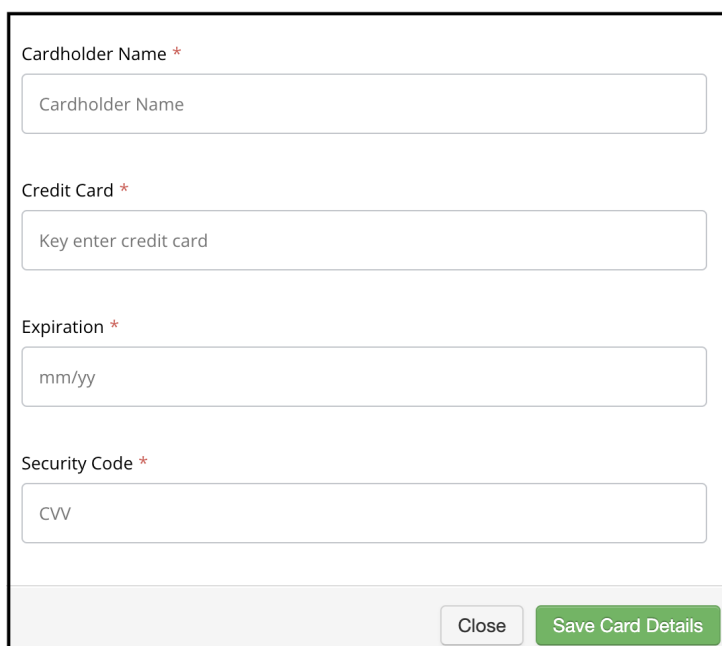
Saved Cards

Card Name

No payment methods saved

Add Card

3. A new tab will open. This is where you will enter the card information, including the cardholder's name, credit card information, the expiration date on the card, and the CVV security code.
4. Once the information is entered, press the green **Save Card Details**.



Cardholder Name *

Cardholder Name

Credit Card *

Key enter credit card

Expiration *

mm/yy

Security Code *

CVV

Close Save Card Details

