

# Quest Diagnostics - Lab Testing Pricing Estimation

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Has a patient ever asked, "How much is this testing going to cost?" when you recommend lab testing? Quest Diagnostics has added a lab testing pricing estimation tool to help you answer this question.

<https://patient.questdiagnostics.com/estimate>

## How does this work?

- A new PDF image called the "Estimation Page" will be added to the lab order. It will provide an estimate for self-pay patients or an estimate of out-of-pocket costs for patients with confirmed third-party payer coverage.

## Benefits of pricing transparency

For patients:

- Patients are made aware that their sample/samples will be processed by Quest Diagnostics.
- It allows the patient to be more engaged with their lab testing.
- Shows the patient an estimate of their out-of-pocket costs, so there are no surprises later.

For providers:

- Increased patient awareness of testing requested and by whom it is being performed.
- Price transparency so they are informed of any potential out-of-pocket costs.

If the patient has questions about the price that is listed or what their insurance will cover, they should reach out to their insurance carrier to discuss.

## Can I turn this page off?

Yes. If you would rather not have this page printed, you can reach out to Quest Diagnostics at 866-MyQuest and request that the Estimation page be stopped. You will need your client account number and the site/location where your Quest specimens are usually processed. The requests are normally processed on Tuesday or Thursday evenings, so depending on when you call, you could still see this page print for a couple of days.

## What will it look like?

For self-pay patients:



**Quest**  
 Diagnostics<sup>®</sup>

**Estimation**

**Patient Name:**
FAKE PATIENT

**Lab Code:**
WDL

**Client:**
22111112

**Printed Date:**
09/08/2021

**Reference Number:**
0020269

Service Type	Service Code	Description	Reason	Price
Chemistry	0034707	Chem Test 07		\$87.51
Non Chemistry	0000249	Ana W/rfx		\$84.36
	0000374	Ck, Total		\$57.37
	0001715	Tp Rand (U) W/ Creat		\$106.86
	0001759	Cbc(H/h,Rbc,Wbc,Plt)		\$33.67
	0004418	Rheumatoid Factor		\$58.49
	0004848	Hep B Core Igm Ab		\$142.85
	0008396	Hcg, Total, Qn		\$146.43
	0008837	Pth,Intact & Calcium		\$241.84
	0014577	Bv And Vag Scr, Dna		\$336.34
	0019550	Trichomonas Vag Rna,		\$173.23
	0034499	Sars Cov2 Igg S Sqn		\$55.00
Total				\$1,503.95

For patients with third-party insurance:



## Estimation

Patient Name:  
Lab Code: WDL  
Client: 22111112

Printed Date: 09/08/2021  
Reference Number: 0020260  
Insurance: (AUSHC)  
Member ID: W189748525

Service Type	Service Code	Description	Reason	Price
Non Chemistry	0000498	Hep B Surf Ag W/conf	COPAY OR DEDUCTIBLE AMT \$8.66	\$84.36
	0008181	Hemoglobin A1c W/mpg	COPAY OR DEDUCTIBLE AMT \$7.99	\$74.25
	0017306	Vit D,25-oh,Total,1a	COPAY OR DEDUCTIBLE AMT \$24.81	\$241.84
	0091431	Hiv1/2 Ag/ab,4 W/rfl		\$108.16
Total				\$508.61
Estimated Patient Responsibility				\$41.46

(Estimated By Insurance Carrier)