

# Quest Diagnostics - Lab Testing Pricing Estimation

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Has a patient ever asked, "How much is this testing going to cost?" when you recommend lab testing? Quest Diagnostics has added a lab testing pricing estimation tool to help you answer this question.

<https://patient.questdiagnostics.com/estimate>

## How does this work?

- A new PDF image called the "Estimation Page" will be added to the lab order. It will provide an estimate for self-pay patients or an estimate of out-of-pocket costs for patients with confirmed third-party payer coverage.

## Benefits of pricing transparency

For patients:

- Patients are made aware that their sample/samples will be processed by Quest Diagnostics.
- It allows the patient to be more engaged with their lab testing.
- Shows the patient an estimate of their out-of-pocket costs, so there are no surprises later.

For providers:

- Increased patient awareness of testing requested and by whom is performing it.
- Price transparency so they are informed of any potential out-of-pocket costs.

If the patient has questions about the price that is listed, or what their insurance will cover, they should reach out to their insurance carrier to discuss.

## Can I turn this page off?

Yes. If you would rather not have this page printed, you can reach out to Quest Diagnostics at 866-MyQuest and request that the Estimation page be stopped. You will need your client account number and the site/location where your Quest specimens are usually processed. The requests are normally processed on Tuesday or Thursday evenings, so depending on when you call, you could still see this page print for a couple of days.

## What will it

For self-pay patients:



Estimation

Patient Name: FAKE PATIENT
Lab Code: WDL
Client: 22111112

Printed Date: 09/08/2021
Reference Number: 0020269

Table with 5 columns: Service Type, Service Code, Description, Reason, Price. Lists various chemistry and non-chemistry tests with their respective prices, totaling \$1,503.95.

For patients with third-party insurance:



Estimation

Patient Name:
Lab Code: WDL
Client: 22111112

Printed Date: 09/08/2021
Reference Number: 0020260
Insurance: (AUSHC)
Member ID: W189748525

Table with 5 columns: Service Type, Service Code, Description, Reason, Price. Lists tests for Hep B Surf Ag, Hemoglobin A1c, Vit D, and Hiv, with reasons for copay or deductible amounts, totaling \$508.61.

(Estimated By Insurance Carrier)