

Can I use the eRx feature from two different EHR systems (one being DrChrono)?

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Yes, you can under certain circumstances.

- If your address is different for each system, you can send new prescriptions and receive refill requests in each system.
- If your address is the same for each system, you can send new prescriptions from each system. However, refill requests can only come back to one of the systems.

Accounts with the same address will have refill requests transferred to maintain the continuity of refills. Accounts with different addresses will not have any interference with refill requests.

| System | Refills requests transferred to one EHR because of same address | Refill requests not transferred to one EHR because addresses are different |
|-----------|---|--|
| DrChrono | 123 Fake Street Anytown, ST 12345 | 123 Fake Street Anytown, ST 12345 |
| Other EHR | 123 Fake Street Anytown, ST 12345 | 456 False Ave Anytown, ST 54321 |