

# Will Rescheduled Appointments Show up on the Live Claims Feed?

Last modified on 11/22/2024 11:21 am EST

When an appointment's status is set to **Rescheduled** or **Canceled**, it will not show up in the Live Claims Feed.

The screenshot shows the 'New Appointment' form with a dropdown menu open for the 'Status' field. The dropdown menu lists the following options: Arrived, Checked In, Checked In Online, In Room, In Session, Complete, Confirmed, Not Confirmed, Rescheduled, Cancelled, and No Show. The 'Rescheduled' option is highlighted in blue. The form also includes fields for Provider, Supervising, Patient, Reason, Scheduled (Date and Time), Duration, Notes, Consent Forms, and Billing. There are also checkboxes for Recurring Appointment, Arrange a Follow-up Reminder, and View Active Reminders.

However, if you manually edit/reschedule the original appointment for a later date without setting the appointment status as **Rescheduled** it will show up on the Live Claims Feed for that specific date.

The screenshot shows the 'Schedule Appointment' form with a calendar view. The calendar shows the date 05/26/2022 selected. The form includes fields for Provider (Dr. James Smith), Patient (Laurie Sample - 12/08/1990), Reason, Scheduled (Date and Time), Duration, Notes, Consent Forms, Supervising, Office (Office 1), Profile, Eligibility Profile, Exam (Exam 1), and Status. There are also buttons for 'View Clinical Note' and 'View All Appointments'. The form also displays patient information such as Patient Statement Balance (\$255.00), Credit (\$565.00), 41 past appointments, and Primary Insurance (United HealthCare [87726]).

Live Claims Feed

Select All Offices | Select None | Office 1 All | Office 2 All | Office 3 All | Office 4 All

Claim St: ● ● ● All | Billing St: All | Appt Profiles: All | Calculate Counts | What's this? | TFL Warning

Promo Code:

Patient:  Payer Name:  Payer ID:  drc claim #:  04/26/2022 - 05/26/2022 Clinical Note:

Open window in new tab  Check All Clear Up

Batch Status Change | Export to File | Custom Export | Display | + Schedule | Internal

	Info	Claim ID	Patient	Date of Service	Office	Provider	Supervising Provider	Billed	Allowed	Adjmt	Ins 1 Paid	Ins 2 Paid	Pt Paid	Ins Bal	Pt Line Item Bal	Claim Bal	Exp Reimbr	Ins 1	Ins 1 Status	
<b>Totals:</b>								\$550.00	\$550.00	\$0.00	\$0.00	\$0.00	\$20.00	\$275.00	\$255.00	\$530.00	\$0.00			
<input type="checkbox"/>		212974400	Laurie Sample	5/26/2022 02:20PM	Office 1	Dr. James Smith		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	United HealthCare	▲ Not Submitted	