

Will Rescheduled Appointments Show up on the Live Claims Feed?

09/16/2024 9:29 am EDT

When an appointment's status is set to **Rescheduled** or **Canceled**, it will not show up in the Live Claims Feed.

The screenshot shows the 'Schedule Appointment' form with the following details:

- Type:** Appointment (selected), Video Visit, Walk-in, Transition of Care, Referral.
- Patient Statement Balance:** \$255.00 (Generate Statement)
- Credit:** \$565.00
- 41 past appointments**
- Primary Insurance:** United HealthCare [87726]
- Fall Risk:** (Warning icon)
- Provider:** Dr. James Smith
- Patient:** Laurie Sample - 12/08/1990
- Reason:** (Empty text box)
- Scheduled:** 05/26/2022 Time 01:20PM
- Duration:** 30 minutes (Allow overlapping checkbox)
- Notes:** (Empty text box)
- Consent Forms:** HIPAA Data Use Agreement (default), No Show Policy (default)
- Supervising:** - If different to provider -
- Office:** Office 1
- Profile:** -----
- Eligibility Profile:** -----
- Exam:** Exam 1
- Color:** (Blue swatch)
- Status:** (Dropdown menu open) with options: Arrived, Checked In, Checked In Online, In Room, In Session, Complete, Confirmed, Not Confirmed, and **Rescheduled** (highlighted).

Arrows point from the 'Notes' field to the 'Status' dropdown and from the 'View Active Reminders' checkbox to the 'Rescheduled' option.

However, if you manually edit/reschedule the original appointment for a later date without setting the appointment status as **'Rescheduled'** it will show up on the Live Claims Feed for that specific date.

Schedule Appointment

[Appointment](#) | [Billing](#) | [Eligibility](#) | [Vitals](#) | [Growthcharts](#) | [Flags](#) | [Log Comm.](#) | [Revisions](#) | [Custom Data](#) | [MU Helper](#)

Type: Appointment Video Visit Walk-in Transition of Care Referral

Patient Statement Balance: **\$255.00** [Generate Statement](#) | Credit: **\$565.00** | **41 past appointments** | Primary Insurance: **United HealthCare [87726]**

Fall Risk:

Provider: | Supervising:

Patient: | Office:

Reason: | Profile:

Eligibility Profile: | Exam:

Scheduled: Time:

Duration:

Notes:

Consent Forms:

Recurring Apppt
 Arrange a Follow Up
 View Active Re

Live Claims Feed

Select All Offices | Select None | Office 1 All | Office 2 All | Office 3 All | Office 4 All

Claim St: | Billing St: All | Appt Profiles: All | [Calculate Counts](#) | [What's this?](#) | TFL Warning

Promo Code:

Patient: | Payer Name: | Payer ID: | drc claim #: | 04/26/2022 - 05/26/2022 | Clinical Note:

Open window in new tab | | |

| | | | |

	Info	Claim ID	Patient	Date of Service	Office	Provider	Supervising Provider	Billed	Allowed	Adjmt	Ins 1 Paid	Ins 2 Paid	Pt Paid	Ins Bal	Pt Line Item Bal	Claim Bal	Exp Reimbr	Ins 1	Ins 1 Status	
								Totals:	\$550.00	\$550.00	\$0.00	\$0.00	\$0.00	\$20.00	\$275.00	\$255.00	\$530.00	\$0.00		
<input type="checkbox"/>		212974400	Laurie Sample	5/26/2022 02:20PM	Office 1	Dr. James Smith		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	United HealthCare	▲ Not Submitted	