Change or Reset Your DrChrono Password

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Change your password Reset your password

Logged-out or locked-out users: Reset your password or create a support case to unlock your account.

Logged-in users: Providers can change their passwords in **Account Settings**, while staff members can do so in **Staff Account Information**.

The Audit Log tracks every time you update your email address.

Change your password

- 1. Do one of the following:
 - Providers select Account > Account Settings > Profile tab.
 - Staff members select Account > Staff Account Information.
- 2. Select Change Password.



The **Change your password** page opens. Your old password is prefilled.

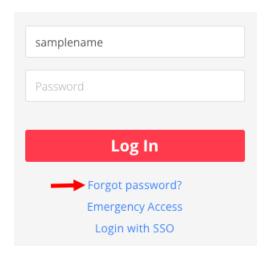
- 3. Enter your new password and reenter it to confirm.
- 4. Select Change my password.

Your password has been updated.

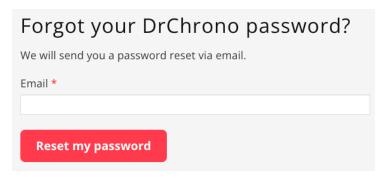


Reset your password

- 1. On the login page, enter your username and select **Continue**.
- 2. Select Forgot password?.



3. Enter your email address and select **Reset my password**.



4. Check your inbox for a password reset email from DrChrono, and then select the link in the message to reset your password.

You're directed to a page to set your new password.

- 5. Enter your new password and reenter it to confirm.
- 6. Select Change my password.

Your password has been changed.