

Change or Reset Your DrChrono Password

Last modified on 08/27/2025 12:35 pm EDT

Change your password | Reset your password

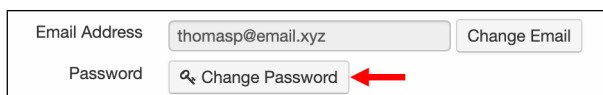
Logged-out or locked-out users: Reset your password or [create a support case](#) to unlock your account.

Logged-in users: Providers can change their passwords in **Account Settings**, while staff members can do so in **Staff Account Information**.

The **Audit Log** tracks every time you update your email address.

Change your password

1. Do one of the following:
 - Providers select **Account** > **Account Settings** > **Profile** tab.
 - Staff members select **Account** > **Staff Account Information**.
2. Select **Change Password**.

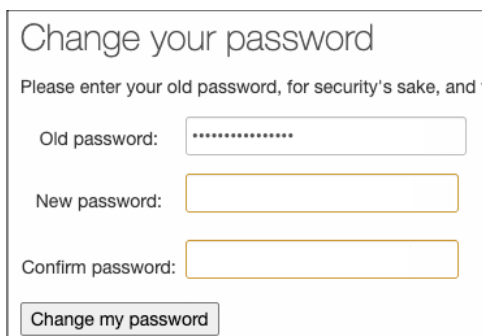


The screenshot shows a user interface with two rows. The first row is labeled 'Email Address' and contains a text input field with the value 'thomasp@email.xyz' and a 'Change Email' button. The second row is labeled 'Password' and contains a button with a key icon and the text 'Change Password'. A red arrow points to the 'Change Password' button.

The **Change your password** page opens. Your old password is prefilled.

3. Enter your new password and reenter it to confirm.
4. Select **Change my password**.

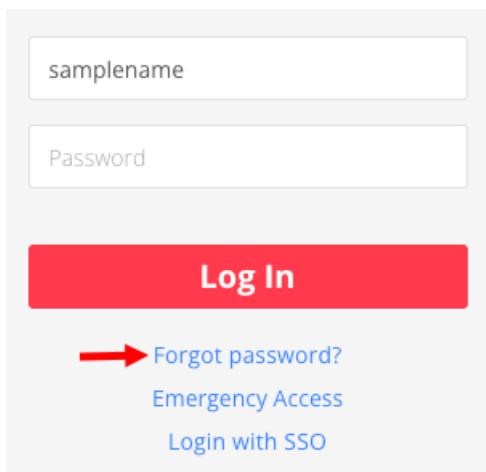
Your password has been updated.



The screenshot shows a form titled 'Change your password'. Below the title is a instruction: 'Please enter your old password, for security's sake, and'. There are three input fields: 'Old password:' (prefilled with dots), 'New password:', and 'Confirm password:'. At the bottom is a 'Change my password' button.

Reset your password

1. On the login page, enter your username and select **Continue**.
2. Select **Forgot password?**.



samplename

Password

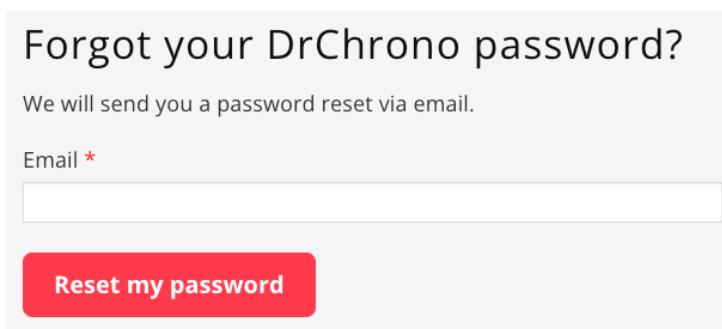
Log In

→ [Forgot password?](#)

[Emergency Access](#)

[Login with SSO](#)

3. Enter your email address and select **Reset my password**.



Forgot your DrChrono password?

We will send you a password reset via email.

Email *

Reset my password

4. Check your inbox for a password reset email from DrChrono, and then select the link in the message to reset your password.

You're directed to a page to set your new password.

5. Enter your new password and reenter it to confirm.
6. Select **Change my password**.

Your password has been changed.
