

Pre-populating Diagnosis Codes (ICD-10) from the Patient Problem List

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The Patient Problem List feature allows you to streamline your billing workflow by automatically transferring diagnostic information to the ICD-10 section of appointment records. This guide explains how to enable and use this time-saving functionality.

Default Configuration


By default, the automatic pre-population of ICD-10 codes from Patient Problem Lists is **disabled** in the system. You must manually enable this feature through your Provider Settings .

Enabling Automatic ICD-10 Code Population

Follow these simple steps to enable the automatic transfer of diagnoses from Patient Problem Lists to appointment ICD-10 fields.

- Access Provider Settings
 - Navigate to the Provider Settings section by hovering over the **Account** menu in the main navigation bar and selecting **Provider Settings** from the dropdown menu.
- Locate Medical Billing Options
 - Within the Account Settings page, click on the **Medical Billing** tab to access billing-related configuration options.
- Enable Auto Set Problems Feature
 - Scroll to the bottom of the page until you reach the **Miscellaneous** section. Look for the **Auto Set Problems** checkbox and select it to enable the feature.
- Save Your Changes
 - After checking the box, click the **Update Entire Profile** button to apply and save your settings.

Miscellaneous

Default ICD Code Version	<div>Auto</div>	The default icd version (icd-9 or icd-10) for new created appointment
Copying billing respects provider	<input type="checkbox"/>	"Copy Last Billing" in billing profiles dropdown and "Auto Copy Procedures" copy billing data from the last appointment scheduled by you.
Copy Proc From Pt's Last Appt	<input type="checkbox"/>	Auto copy procedures from patient's last appointment when scheduling a new professional appointment (won't take effect when new appointment is having billing profile attached).
Copy Dx From Pt's Last Appt	<input type="checkbox"/>	Auto copy diagnosis from Patient's last appointment when scheduling a new professional appointment.
Copy Dx From Pt's Problem List	<input type="checkbox"/>	Auto copy diagnosis from patient problem list when scheduling a new professional appointment (won't take effect when Copy Diagnosis From Patient's Last Appointment is checked).
 Auto Set Problems	<input checked="" type="checkbox"/>	Automatically adds ICD10 codes to patients problem list when appointment is created or edited
Auto Set Billing Status	<input checked="" type="checkbox"/>	Change the billing status to "Paid in full" and "Balance due" when ERA is received
	<input type="checkbox"/>	Change the billing status to "Paid in full" and "Balance due" from billing screen
	<input type="checkbox"/>	Change the billing status to "Paid in full" and "Balance due" when patient's payment is applied
	<input type="checkbox"/>	Change the billing status to <div></div> when the note is locked and the billing status is blank. Only custom billing statuses are supported.
Balance Writeoff	<div>Do not auto write off</div>	Auto-write-off patient balance when claim is changed to "Settled"
	<div>Do not auto write off</div>	Auto-write-off insurance balance when claim is changed to "Settled"
Default Patient Payment Profile	<div></div>	
Include patient problems in clinical note	<input type="checkbox"/>	
Search Enrolled Payers First	<input type="checkbox"/>	Prioritize enrolled payers in insurance section of patient demographics.
Auto-populate claims with referring/ordering provider if blank	<input checked="" type="checkbox"/>	
<div>Update Entire Profile</div>		

Learn more about the [Patient Chart Problem List](#)