

Good Faith Estimate: What if I need to add charges after the main service was rendered?

08/26/2024 2:34 pm EDT

Adding Charges After the Service is Rendered

There may be a time when during providing the service as described in the estimate, additional services/equipment/supplies are needed that were unexpected when the estimate was created.

There is an easy way in the DrChrono Patient Cost Estimator that allows you to add these unforeseen charges and provide an explanation for them.

1. Navigate to the **Patient Cost Estimator** and click on the edit pencil next to the estimate that needs to be updated
2. The system will give you a prompt to indicate you are updating the estimate after the originally planned service was provided.

Are you updating this estimation AFTER the treatment?

Yes, after the treatment.

No, before the treatment.

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3. The screen will open for you to add additional services.
4. Once you save the additional charges, you will be given a screen to explain why the final bill is different from the original estimation.

Please explain reasons why the final bill is different from the original estimation

[Save & Preview](#)

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5. After the additional charges and explanations are added, click Save and Preview. This will show you an "After Treatment Addendum" that you can then send to your patient electronically via OnPatient, print, or fax.

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After Treatment Addendum

Patient Information

Patient Name:
Mailing Address:

Diagnosis

Summary of Expected Charges

1

2

Send Estimate & Addendum (OnPatient) Previous

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