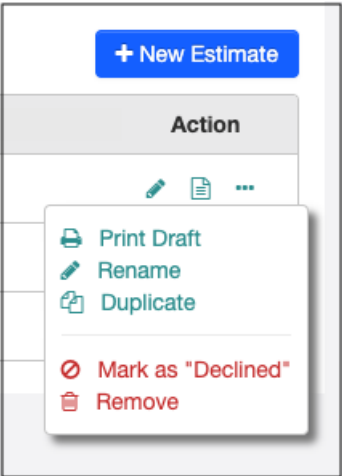


# Good Faith Estimate: What if the patient declines the estimate?

Last modified on 01/16/2026 3:04 pm EST

After you have created the GFE/estimation document, there is a chance that the patient will say "No, thank you". It's important to mark the decline to keep your records up to date.

If a patient does decline an estimate, it's easy in DrChrono to mark it as such. Just access the patient's account and select Patient Cost Estimator. Under the Action tab on the row of the applicable estimate, select the three horizontal dots.



A menu will open that will allow you to "Mark as Declined". Once selected, the state of the estimate will change to Declined.

Patient Cost Estimates							+ New Estimate
Title	Date Created	Date Updated	State	Type	Creator	Action	
Estimate Title			Declined				