UB04 Box 26 - Utilizing a claim ID from a claim form

Last modified on 09/28/2026 12:17 pm EDT

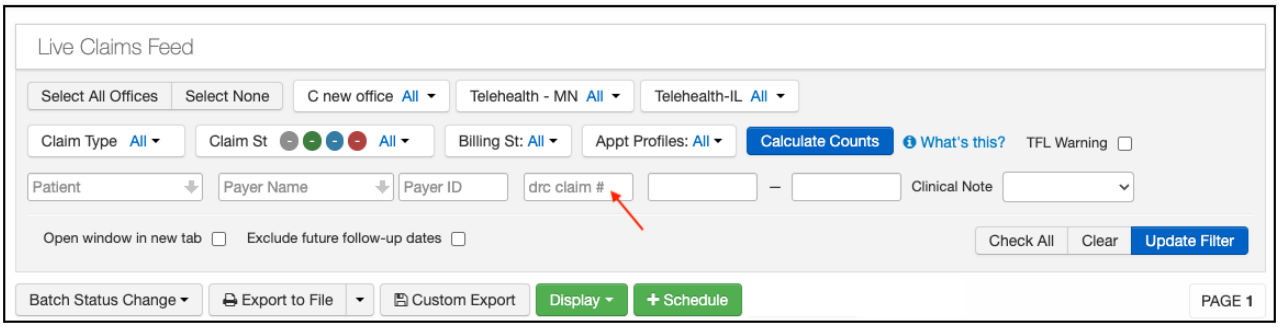
Each patient appointment within DrChrono will be assigned a unique claim ID number automatically. This number will be transmitted to the payer with each submitted claim.

On the **HCFA-1500 form**, it will print in box 26 under the label "Patient's Account No.". The first 6 digits will be your client group account number with DrChrono, and the following 9 digits are the patient's claim ID/account number.

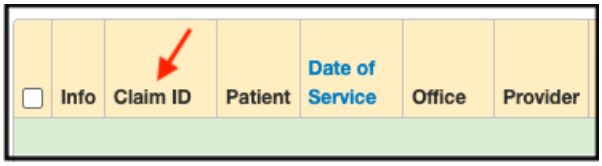
- **Blue box** - The first 6 digits are your DrChrono client group account number
- **Green box** - The last 9 digits are your patient's claim ID/account number



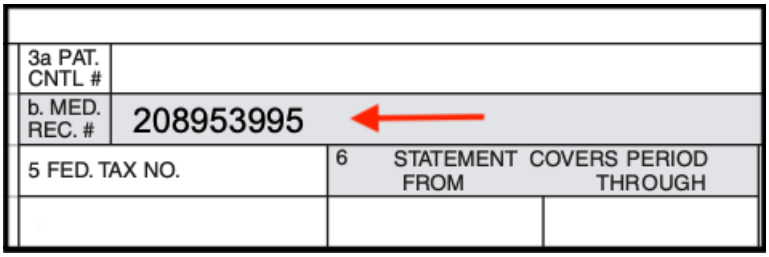
The patient's claim id/account number can be entered into the box labeled "drc claim #" in your Live Claims Feed. It will pull up the patient and the exact date of service.



You can also view these claim id/account numbers in the body of your Live Claims Feed if you pull up your patient by name, date of service, or other identifiers.



On the **UB04 form**, it will print in box 3B under the label "Med. Rec. #".


3a PAT. CNTL #
b. MED. REC. #
208953995
5 FED. TAX NO.
6 STATEMENT COVERS PERIOD
FROM
THROUGH