

Using Health Gorilla in DrChrono

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This feature is currently in beta. [To become a beta partner](#) for this feature, add a comment to the [DrChrono roadmap portal card](#) to submit your request.

Health Gorilla has transitioned its integration to their FHIR API, which introduces changes to how users access and use Health Gorilla within patient charts. This article outlines what users can expect from the update, including changes to workflows, access points, and account migration. We'll cover the impact on existing users, new users, and mobile users, and explain how to navigate the updated experience.

[User Impact](#) | [Access Health Gorilla](#) | [Place a New Lab Order](#) | [FAQ](#)

What's Changed

| User Type | Impact | Access Changes | Account Migration |
|-----------|---|--|--|
| Existing | <ul style="list-style-type: none">Users must migrate to the new Health Gorilla FHIR API.The cost of the integration remains unchanged, but the workflow will be different. | <ul style="list-style-type: none">Health Gorilla will no longer be accessible via the App Directory in the patient chart.Users will access it through a standalone tab within the patient chart and Clinical Notes. | <ul style="list-style-type: none">Users with existing Health Gorilla accounts do not need to sign up again.Existing order data will be preserved, and most current order types will continue to be supported in the new embedded view within the patient chart. |
| New | <ul style="list-style-type: none">Customers creating a Health Gorilla account after the migration will follow the new workflow outlined in this article. | <ul style="list-style-type: none">Users will access Health Gorilla through a standalone tab within the patient chart and Clinical Notes. | <ul style="list-style-type: none">Not applicable |
| Mobile | <ul style="list-style-type: none">Mobile users setting up a Health Gorilla account post-migration will also follow the updated workflow. | <ul style="list-style-type: none">Users will access Health Gorilla through a standalone tab within the patient chart and Clinical Notes. | <ul style="list-style-type: none">Not applicable |



New integration requests must be submitted either during implementation or through your Account Manager.


Accessing Health Gorilla in DrChrono

Web

From the Patient Chart

The screenshot displays the DrChrono patient chart for Chrisey Bright, a 53-year-old female. The left sidebar contains a menu with various patient management tools. The main content area shows patient demographics, contact information, and a list of recent orders. The 'Health Gorilla' section is highlighted in the sidebar. The 'Recent Orders' table lists two orders: one for a CBC, Comprehensive Metabolic Panel, and Lipid Panel (Order ID 98) and another for a Dissociative Experiences Scale (DES) (Order ID 99). The table includes columns for Order ID, Diagnosis, Provider, Vendor, and Tests/Services. A search bar and a 'View in Health Gorilla' button are present above the table. A dropdown menu for 'Place New Order' is also visible on the right side of the table.

| Order ID | Diagnosis | Provider | Vendor | Tests/Services |
|----------|-------------|-------------------------|----------------------|---|
| 98 | G041, E50.3 | Stephan Vincent Strange | New York Hospital | CBC, Comprehensive Metabolic Panel, Lipid Panel |
| 99 | F44.9 | Norman Osborn | Ravencroft Institute | Dissociative Experiences Scale (DES) |

- From the patient chart, click Health Gorilla from the menu list on the left (need updated screenshot ^ w/ new patient chart UX)
- The recent orders page will display the following :
 - Search bar - what are the search options?
 - View in Health Gorilla - clicking the button will open a new table to view details for the order in Health Gorilla's portal
 - Place Order - click the dropdown to place a new lab order
 - Order ID - hyperlink that redirects to Health Gorilla's portal to view order
 - Diagnosis - based on patient problems list
 - Provider - user who ordered the lab
 - Vendor - facility will lab order was sent and will also provide results
 - Test/Services - type of lab order request
 - Date Submitted - date lab order is submitted
 - Status - not sent, sent, canceled, results received or error
 - Pagination - tracks the number of lab order records, with option to choose previous or next page
 - Up and down arrow icon  - column is sortable

From the Clinical Note

- Open a new or existing clinical note
- Click the Plan form
- Choose the Health Gorilla tab

H&P

SOAP

ADDITIONAL

View Appointment

Quick History

Copy Previous Note

Preview Note

OnPatient / Check-In

CC / History of Present Illness

Med / Fam / Social History

Medications & Allergies

Review of Systems

Physical Exam

Assessment

Plan

Billing

Chrissey Bright

(Female | 53 years old | 09/10/1971 | BRCH000001)

Mike D'Agruma | Appt: 01/26/2025

Chief Complaint

Note Saved

Apple Health App Data

Growth Charts

Vitals

Print section

Fax section

No

Include in Note

"Add to note" must be checked for this to render.

Clinical Info

Labs

Health Gorilla

Recent Orders

Search by ...

View in Health Gorilla

Place New Order

| Reference ID | Diagnosis | Provider | Vendor | Tests/Services | Date Submitted |
|--------------|--------------|-------------------------|----------------------|---|---------------------|
| 96 | G04.1, E50.3 | Stephen Vincent Strange | New York Hospital | CBC, Comprehensive Metabolic Panel, Lipid Panel | 12/28/2024 11:39 AM |
| 95 | F44.9 | Norman Osborn | Ravencroft Institute | Dissociative Experiences Scale (DES) | 12/26/2024 3:41 PM |

Showing 30 of 200 records

<

Prev

Next

>

Mobile

(need screenshots w/ white background)

From the Patient Chart

- Tap the patient name to display the dropdown menu
- Tap Health Gorilla from the Patient Column

Dwight Shrute

Male 30 (1/10/1995)

Patient

Patient Information

Patient History

Face Sheet

Timeline

Problems 0

Medications 1

Authorizations 1

Allergies 2

Labs

Health Gorilla

Patient Flags

Appointment List

Family History

Growth Charts

Patient Tasks 0

Send eRx

Log Phone Call

Check Insurance Eligibility

Take Clinical Photo

Upload Files

Send Referral

Data Visualization

Patient Education

App Directory

Quick Charting

Apple Health App Data NO

From the Clinical Note

- Open a new or existing clinical note
- Tap the Plan form
- Tap Health Gorilla

Place New Order

Web

From the Patient Chart

- Navigate to the patient chart
- Click Health Gorilla from the menu list on the left
- Click Place New Order
- Select the applicable order type from the dropdown list
- Enter order details
 - Vendor - search (by distance, office, patient or zip code) or select vendor from frequently used vendors list > Continue, Cancel or Back to Recent Orders
 - Tests - search or select tests and services for this order (option to choose most used, quick orders or available tests)
 - current order field (optional) - priority level and/or test notes
 - order options (optional) - order notes and/or visit ID
 - Continue, Cancel or Back
 - Complete - enter the following if applicable, fields with an asterisk (*) are required
 - select (single or multiple) patient diagnoses based on patient problems list
 - ordering physician
 - specimen for the order collected
 - schedule for future date
 - bill to
 - save as quick order
 - current order field (optional) - priority level and/or test notes
 - order options (optional) - order notes and/or visit ID
 - add attachments (optional)
 - Continue, Cancel or Back
 - Submit - preview order with the following options
 - print requisition form

- print nearby locations
- fax requisition form to the service provider
- skip electronic submission
 - Submit, eSign & Submit, Back or Cancel
- Once submitted, the user will be redirected to DrChrono's recent order page.



If no options are selected on the preview screen before submitting the order, the order will still be submitted. The screen will confirm submission, but the will not automatically close. To view the order status, the user must go to the Health Gorilla section in the patient chart and click **Back to Recent**




Orders.

From the Clinical Note

- Open a new or existing clinical note
- Select H&P
- Choose the Plan form
- Choose Health Gorilla
- Enter order details (same steps as [Patient Chart](#))
- Once submitted, the user will be redirected to DrChrono's recent orders page.

Mobile

From the Patient Chart

- Tap the patient name to display the dropdown menu
- Tap Health Gorilla from the Patient Column
- Tap the  icon to create a new order
 - Refresh  the page
 - Option to search and/or view recent orders
 - Tap the icon  to launch the Health Gorilla portal in new Safari window.
- Select the applicable order type from the dropdown list
- Enter order details (same steps as [Patient Chart](#))
- Once submitted, the user will be redirected to DrChrono's recent orders page.

From the Clinical Note

- Open a new or existing clinical note
- Tap the Plan form
- Tap Health Gorilla
- Enter order details (same steps as [Patient Chart](#))
- Once submitted, the user will be redirected to DrChrono's recent orders page.

Frequently Asked Questions

Why are "Hospitals" and "Durable Medical Equipment" no longer available in the dropdown menu when placing an order?

According to Health Gorilla, these order types have been removed. Also, DrChrono's data indicates that a small percentage of users selected these categories.

What happens if I choose Imaging Order as my order type? Imaging orders follow the same workflow outlined in the article [above](#). Once results are received, an entry will automatically be created in the **Imaging Orders** section

of the patient chart.

Are Quest and LabCorp connected to Health Gorilla? Electronic lab orders for Quest and Labcorp are not available through Health Gorilla. In order to place an electronic lab order to Quest or Labcorp, you will need to open an account with each of these labs (if you don't already have one) and then connect that account to DrChrono. Please see our article for more information on setting up those direct accounts and integrating with DrChrono. In the event that Quest or Labcorp is temporarily unavailable in your account, you are able to order labs for Quest and Labcorp via e-fax as long as you have provided your account numbers to Health Gorilla.

Click [here](#) for a list of connected Health Gorilla labs.
