

Time Zone Support

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For practices that have offices, patients, and/or providers across different time zones, it can be a challenge to schedule patients and providers when factoring in the time zone variable. DrChrono has introduced a feature to better support this process.

If you are interested in having this feature enabled for your account please contact your account manager. If you do not remember your account manager's contact information you can email accountmanager@drchrono.com.

- Once the feature is enabled, there will be a dropdown menu at the top of the calendar. It will default to the time zone from your browser.

The screenshot displays the DrChrono calendar interface. At the top, a dropdown menu shows the current time zone as '(GMT-4:00) America - New Yo'. Below this, the calendar grid shows appointments for Monday 9/18 through Friday 9/22. The appointments are color-coded by office and provider. On the left side, there are filters for 'Doctors' (Sample Doctor, Dr. James Smith) and 'Offices' (Office 1, Office 2, Office 3, Office 4). At the bottom, there are links for 'Feedback', 'Support', and 'Practice Chat', along with a 'Support' button.

When you select a different time zone from the menu, the appointments will shift and display in the new time zone, making it easier to visualize your schedule across time zones.

Additionally, when you schedule an appointment, you can see the provider's timezone in the appointment window so that you know the provider's time zone to better schedule appointments.