Can the patient edit their Medication/ Allergies and Problems?

07/08/2024 7:58 pm EDT

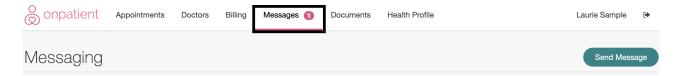
While the patient cannot directly edit their Medication/Allergies and Problems, they do have the option to inform their provider of any changes by:

- Sending a message to the provider
- Providing any changes in the **Changes to Medication** section when filling out the check-in forms before their appointment.

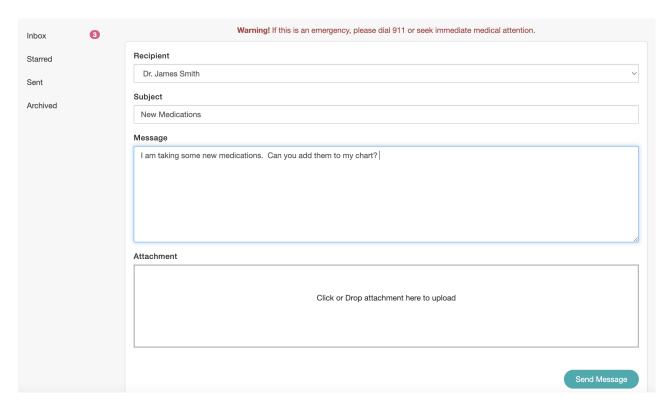
Below are steps on how the patient can inform the provider of any changes to the Medications/ Allergies and Problems.

Sending a Message through OnPatient

1. Log in to the OnPatient Portal and click on Send Message.



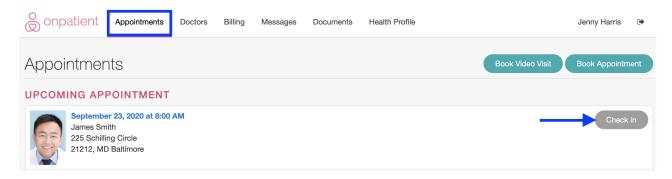
2. Click on **Send Message** once the message is drafted and ready to be sent.



Noting Changes through Check-In

This option is dependent on whether the provider provides access to the patient to fill out the forms before the appointment via OnPatient or Check-In App.

1. If you are using OnPatient or the Check-In App to onboard patients before the appointment, log in to OnPatient and click the **Check-In** option beside the appointment.



2. Next, scroll to the Medication/Allergies and Problems sections and note any changes.

