DrChrono Payments: Stripe documents for identify and home address verification

Last modified on 09/18/2024 2:08 pm EDT

Stripe may require additional documents to verify the identity and home address of individuals connected to a Stripe account. Here is a listing of documents that they deem acceptable:

Acceptable forms of identification:

- Passport
- Passport card
- Driver license
- State-issued ID card
- Resident permit ID / U.S. Green Card
- Border crossing card
- Child ID card
- NYC card
- U.S. visa card

Proof of Identity document requirements:

- Documents must be uploaded in full color (i.e. no black-and-white scans)
- Documents must be clear and large enough to read
- Photocopies of identity documents are not acceptable
- Documents must be valid and not expired
- Complete documents must be uploaded. A complete document is defined as:
 - Both front and back of a driver's license or identity card
 - The entire personal information page of a passport
- Documents can be uploaded in .png or .jpg format (photos and color scans acceptable)
- If the ID is from the Netherlands, make sure your citizen service number (BSN) is not visible in the photo.

Proof of Home Address document requirements

- Documents must be clear and large enough to read
- Documents must be dated within the past six months
- Complete documents must be uploaded. A complete document is defined as:
 - At least one full page of the document
 - The full name and address of the individual are clearly stated and legible
- Documents can be uploaded in .png, .jpg, or .pdf format

Due to the highly sensitive nature of your verification documents, Stripe can only accept documents that are uploaded through the Dashboard. Documents *must not be sent through email*.

(source: https://support.stripe.com/questions/documents-for-identity-and-home-address-verification#accepted).