

How to fix a claim when it is rejected stating "OTHER PAYER INSURANCE TYPE CODE: REQUIRICARE SECONDARY CLAIMS"

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Rejection **OTHER PAYER INSURANCE TYPE CODE: REQUIRICARE SECONDARY CLAIMS (Secondary)** will appear only when Medicare is entered as secondary insurance for the patient. Generally, whenever Medicare is applied as secondary insurance for a patient, we need to mention the reason why Medicare is not the patient's primary insurance.

To fix the rejection and to specify the reason why Medicare is secondary, please follow the steps listed below:

1. Open the patient's chart.
2. Select the Insurances tab.
3. Select Secondary insurance.
4. Select the appropriate reason from the ****Secondary insurance type code****
5. Save the Demographics.
6. Once the changes are saved, resubmit the claim.

Secondary Insurance [Save to Insurance History](#) [Manage Alternative Insurances & History](#)

Subscriber is the Patient

☒ Insured person is the same person as the Patient

Insurance Company

*[contact support](#) if you can't find an insurance company.

Carrier Payer ID

*printed on back of insurance card

Alternate Eligibility Payer

*It's required when the insurance company set for claim submission is different from the actual patient's insurance

Insurance ID Number

Insurance Group Name

*if available

Insurance Group #

*if available

Insurance plan name

*if available

Insurance plan type

*if available

Insurance claim office number

*if available

Secondary insurance type code

✓

Card issued date

Secondary Insurance Notes

Medicare Secondary Working Aged Beneficiary or Spouse with Employer Group Health Plan
Medicare Secondary End-Stage Renal Disease Beneficiary in the Mandated Coordination Period
Medicare Secondary, No-fault Insurance including Auto is Primary
Medicare Secondary Worker's Compensation
Medicare Secondary Public Health Service (PHS) or Other Federal Agency
Medicare Secondary Black Lung
Medicare Secondary Veteran's Administration
Medicare Secondary Disabled Beneficiary Under Age 65 with Large Group Health Plan (LGHP)
Medicare Secondary, Other Liability Insurance is Primary

Insurance Photo Front

Insurance Photo Back

[Save Demographics](#)

[Save & Close](#)