Logging a Phone Call from the iPhone EHR App

07/08/2024 7:59 pm EDT

You can quickly log in phone calls and attach them to the patient's communication log in the iPhone EHR app.

1. Select the appointment.





2. Tap the patient menu icon (

) and select Log Phone Call.

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	Start Visit	
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04:09	9PM, 30 minutes	
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3. Type in the information you want. You can also use your macros and speech-to-text to enter the call information. If you choose you can include any charges related to the phone call under **Cash Charge** (optional). When finished, select **Save**.

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Close	Log Phone Call	Save							
Medication question									
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4. The information will now be saved under the patient's chart under the communication section in the **Communication Log** tab through the web version. If you want to view the logged phone call or any past logged phone calls on your mobile device, tap the patient menu icon (

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) and select Communication History. You can view the individual communication or assign a task by selecting the (

) icon.

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Problems	4	Medication question 5 minutes	06/25/2021 09:09AM	•••• Medication 5 minutes	question 06/25/2021 09:09AM
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Allergies	4	-	06/24/2021 04-17PM		06/24/2021 04-17PM
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Patient Flags					
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Note: You can also log a call by searching for the patient tapping the patient menu icon (

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) and selecting **Communication History**.