

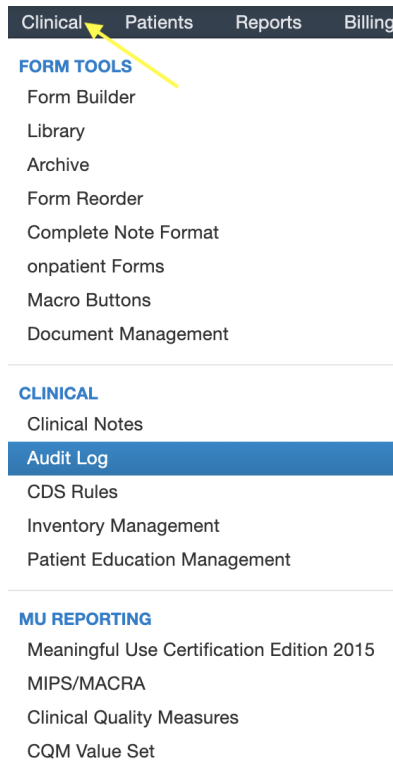
# I can't find my patient's clinical note!

07/08/2024 8:01 pm EDT

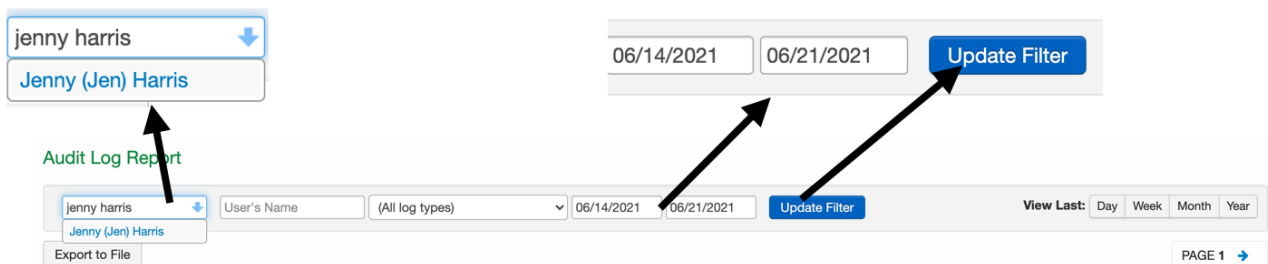
If you are unable to find your patient's clinical note, the most likely scenario is that the associated appointment was deleted and therefore the clinical note attached to that appointment was also deleted.

To verify that this was the cause follow these steps:

## 1. Go to **Clinical > Audit Log**



## 2. Search for the **Patient's Name**. Make sure that the **Date Range** is correct and select **Update Filter**.



## 3. If the appointment was deleted there will be a log of the deleted appointment

## Audit Log Report

Patient's Name  User's Name  (All log types)  06/14/2021 06/21/2021  **View Last:**

Export to File

PAGE 1

Date	Time	Patient	User	Type	Action	Details
06/21/2021	02:34:47 PM	Jenny (Jen) Harris [HAJE000001]	jamesmith	Appointment	Delete	Deleted Appointment [178671556] 06/21/21 10:23 Jenny (Jen) Harris: from web



Action	Details
Delete	Deleted Appointment [178671556] 06/21/21 10:23 Jenny (Jen) Harris: from web

If you need to recover the appointment (and clinical note), [learn how to here](#).