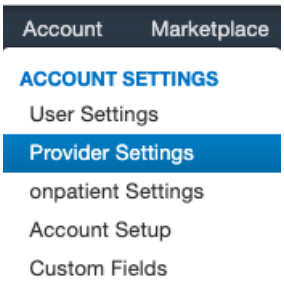
How do I change the pronunciation of my name in appointment reminders?

07/08/2024 8:01 pm EDT

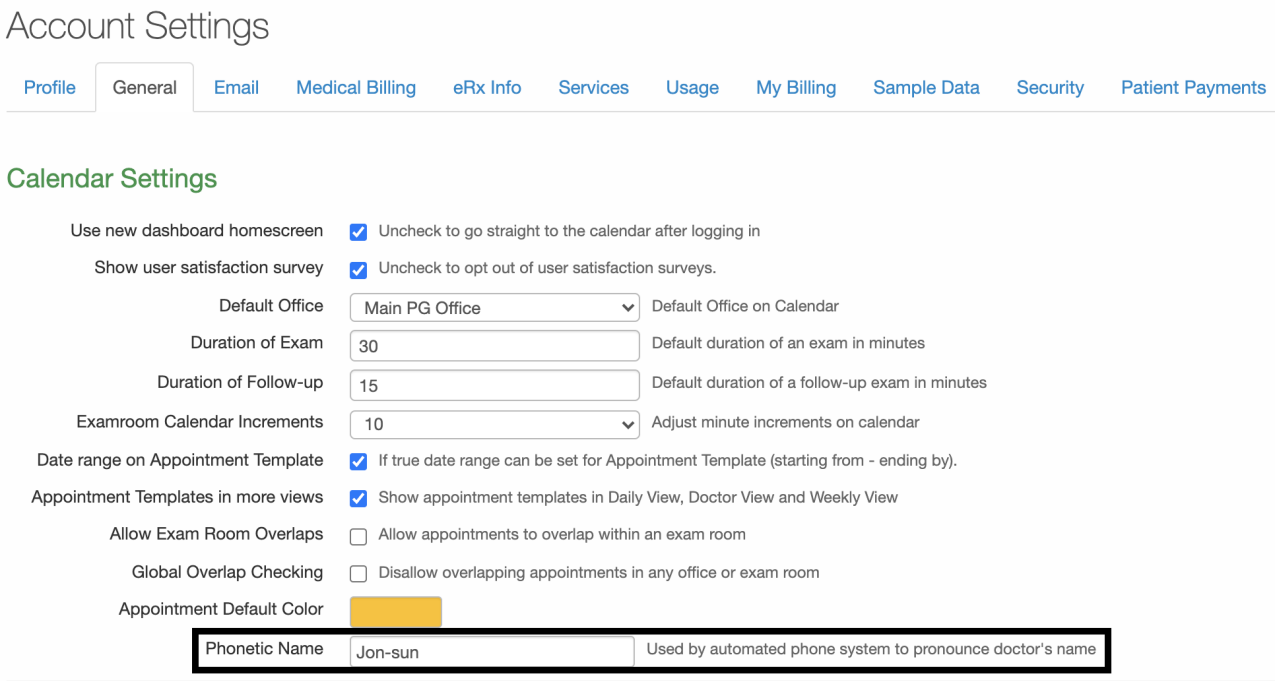
We always suggest when you're setting up your practice, that you have a test reminder sent to your phone number so you can see the SMS text that gets sent and hear the reminder message that will be left for your patients.

You may discover that your name is being mispronounced (technology has only come so far) but no worries. We can fix that.

1. Go to **Account** > **Provider Settings** and select the **General** tab.



2. Enter the phonetic pronunciation of your name.



3. Scroll down and click **Update Entire Profile** at the bottom of the screen.