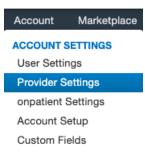
## Reminders Are Getting Sent Out Too Early or Too Late (wrong timezone setting)

07/08/2024 8:01 pm EDT

You can adjust your timezone setting to ensure that reminders go out to your patients in the correct time zone.

## **Setting the Timezone**

1. Go to Account > Provider Settings and select the Profile tab.



## 2. Select the Timezone for your office.

Account Settings				Pacific/Noumea Pacific/Pago_Pago Pacific/Palau
Profile	General	Email	Medi	Pacific/Pitcairn Pacific/Pohnpei Pacific/Port_Moresby
Doctor ID Practice Group ID				Pacific/Rarotonga Pacific/Saipan Pacific/Tahiti Pacific/Tarawa Pacific/Tongatapu Pacific/Wake Pacific/Wallis US/Alaska US/Arizona US/Central
First Name				
Last Name Specialty				
Job Title Timezone Salutation Suffix Website				
				✓ US/Eastern US/Hawaii US/Mountain
				US/Pacific UTC

3. Scroll down and click Update Entire Profile to save your changes.

