

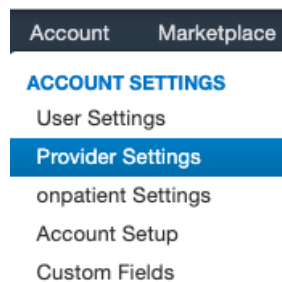
# Reminders Are Getting Sent Out Too Early or Too Late (wrong timezone setting)

07/08/2024 8:01 pm EDT

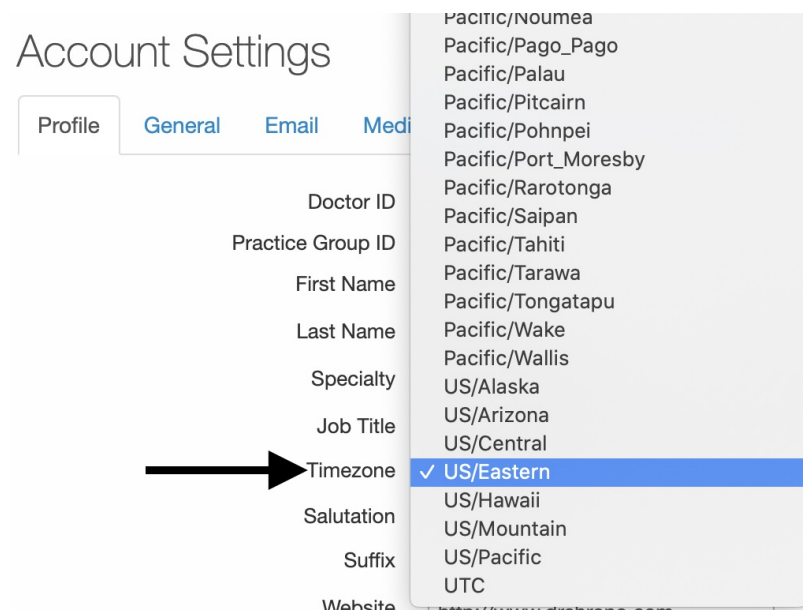
You can adjust your timezone setting to ensure that reminders go out to your patients in the correct time zone.

## Setting the Timezone

1. Go to **Account > Provider Settings** and select the **Profile** tab.



2. Select the **Timezone** for your office.



3. Scroll down and click **Update Entire Profile** to save your changes.

**Update Entire Profile**