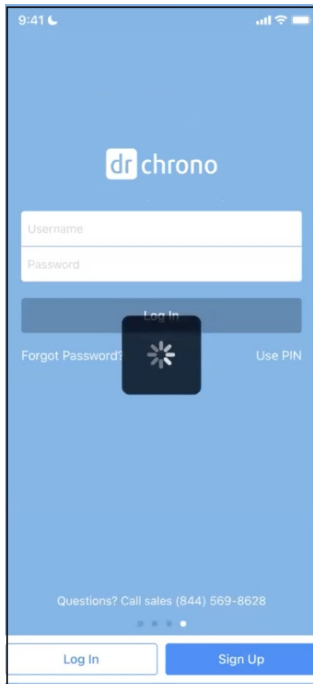


DrChrono Payments: Processing a patient payment on the iPad

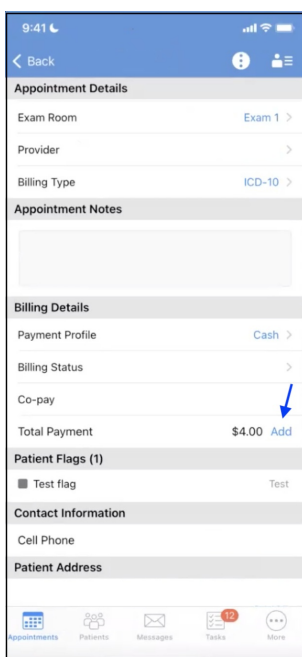
Last modified on 06/05/2026 12:01 pm EDT

You can process patient payments on the go by utilizing your iPad.

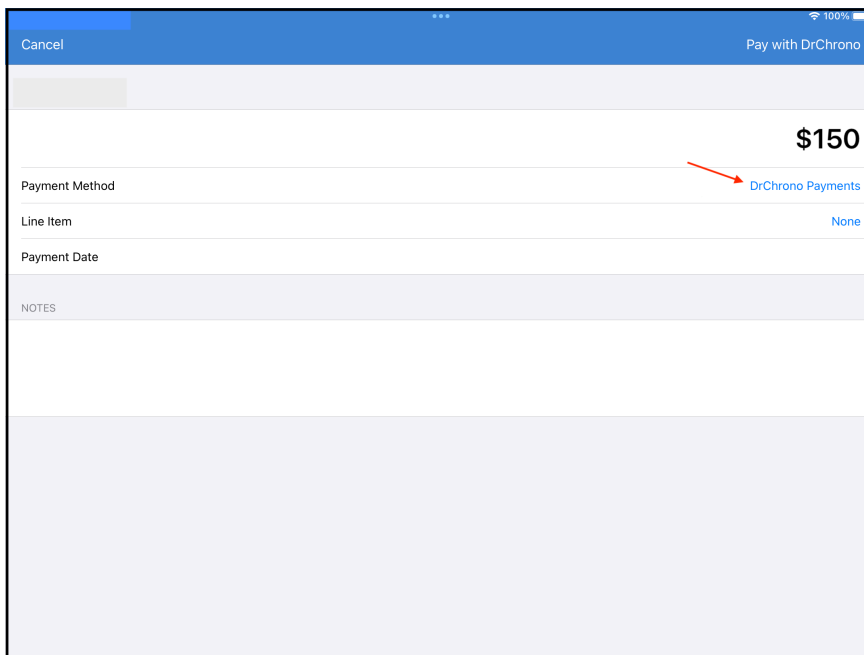
1. Log into your DrChrono account



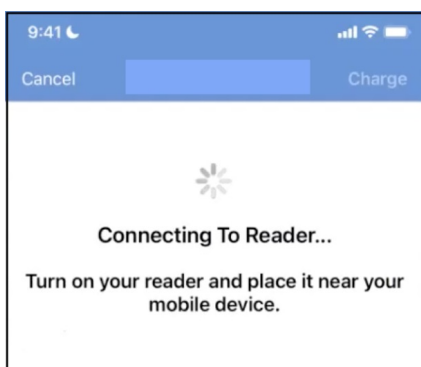
2. Pull up the patient's appointment, scroll down, and press **Add** under the Billing Details section.



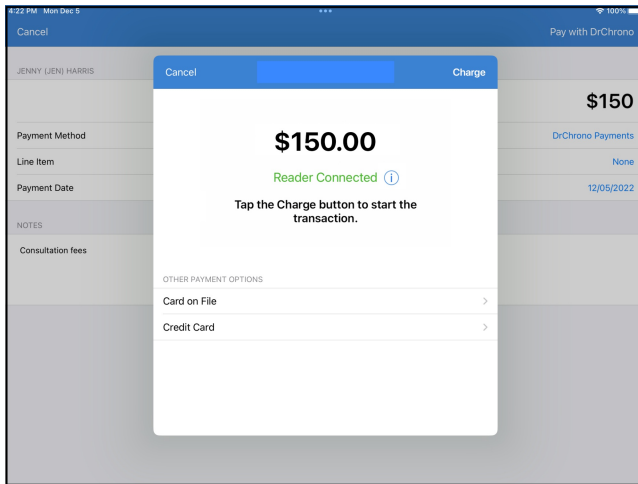
3. If "Pay with DrChrono Payments" is not showing, simply press the word describing the payment type on the payment method line. It will give you a listing where you can select it.



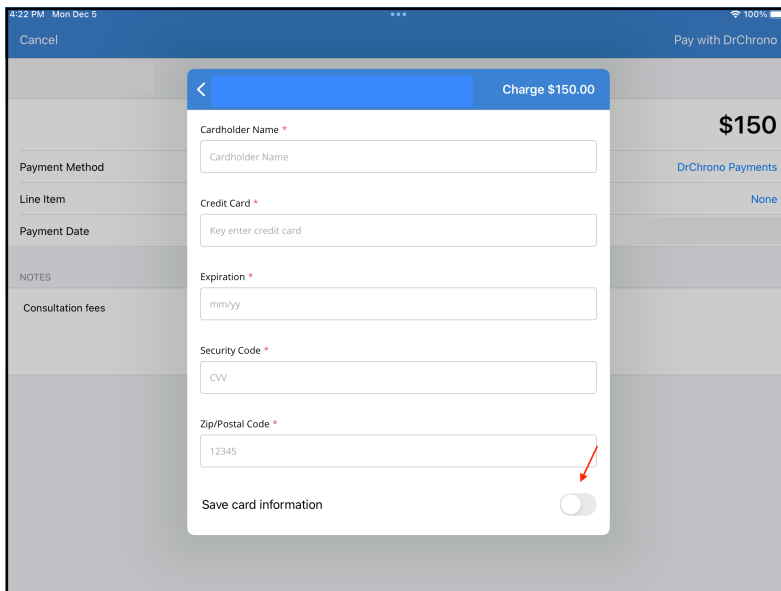
4. Enter the payment/charge amount on the top line where the \$150 shows. Also on this screen, you can specify a line item for the payment to apply to, insert a payment date, and add any notes regarding the payment.
5. Proceed with the payment, click on Pay with DrChrono Payments. You may see this screen as your device is connecting to your reader.



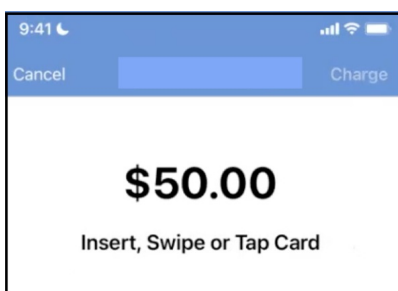
6. Once your reader is connected, you will see this screen. If the payment amount is correct, press Charge on the top right to begin the process.



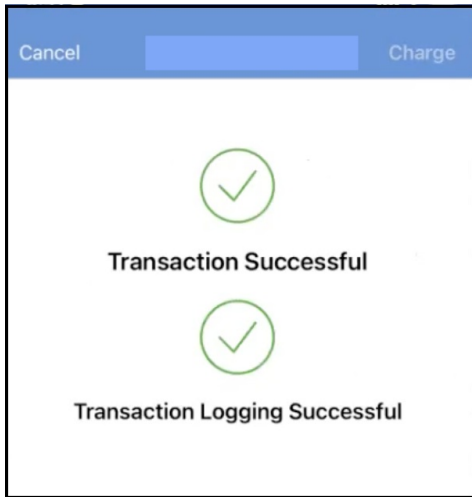
7. If the patient's credit card information is on file, you can select that option. If you want to enter the information manually, press **Credit Card**. The screen below will open so you can enter it. An option at the bottom of the screen will allow you to save the card information if desired.



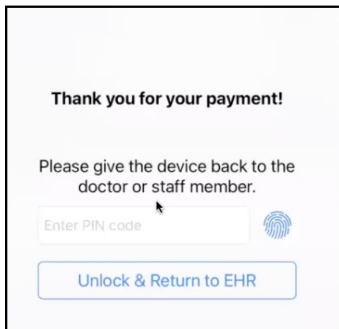
8. The screen will then instruct you to insert, swipe, or tap the patient's credit card.



9. Once the transaction has been processed, you will receive confirmation. The patient's card will be charged, and the payment will reflect on the appointment you specified.



10. If you have the patient insert, swipe, or tap their credit card on an office iPad, they will see this screen:



The payment will be reflected under Billing > Patient Payments. The payment method will show as "PSMP" and the amount charged will be reflected under the amount column.

	Total Paid	Allocated Payment (Paid to Appt)	Unallocated Payment	Statement Balance	Total Balance					
	\$113.00	\$0.00	\$113.00	\$1,050.00	\$937.00	Auto Fill				
Print/Export + Add										
#	Unallocated	Posted Date	Payment Date	Appointment	Line Item	Payment Method	Type	Notes	Amount	Total
▶	<input type="checkbox"/>	\$50.00	Oct 11, 2022	Oct 11, 2022	10/11/2022 11:00AM	PSMP	Credit		\$50.00	