How do I Stop Receiving Daily Billing Problem Emails?

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When you are using DrChrono billing software, you will receive daily emails letting you know if there is an issue with a submitted claim or have claims that have not been submitted to insurance.

These emails are sent daily by default, however, the feature can be turned off by following the steps below.

1. Log into your DrChrono account
2. Hover over **Account** and select **Provider Settings** from the drop-down list
3. Select the **Email** tab



4. Uncheck the **Daily Billing Problems Emails** checkbox (2nd item listed)



5. Scroll to the bottom of the page and press **Update Entire Profile.**