## How do I Stop Receiving Daily Billing Problem Emails?

Last modified on 11/19/2024 11:44 am EST

When you are using DrChrono billing software, you will receive daily emails letting you know if there is an issue with a submitted claim or have claims that have not been submitted to insurance.

These emails are sent daily by default, however, the feature can be turned off by following the steps below.

- 1. Log into your DrChrono account
- 2. Hover over Account and select Provider Settings from the drop-down list
- 3. Select the Email tab

Account Settings									
Profile Genera	Email	Medical Billing	eRx Info	Services	Usage	Sample Data	Security	Patient Payments	
Incoming Ema	Incoming Email								
Da	Daily Agenda Emails			S  Send a HIPAA compliant daily agenda email					
Daily Billing	Daily Billing Problems Emails			Send a daily billing problems email					

4. Uncheck the Daily Billing Problems Emails checkbox (2nd item listed)

Incoming Email						
	Daily Agenda Emails	Send a HIPAA compliant daily agenda email				
$\rightarrow$	Daily Billing Problems Emails	Send a daily billing problems email				

5. Scroll to the bottom of the page and press Update Entire Profile.