

Appointment Reminders

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Check out our video on setting up appointment reminders.



Note: DrChrono only supports SMS text reminders to US-based numbers and US territories.

Users can also view SMS usage via Reports > Reminder Reports. The usage in the reminder report is displayed in sms segments.

A text message segment is made up of 160 characters. Messages that exceed 160 characters are delivered in multiple segments. Each segment counts toward your total SMS usage for your billing cycle

In addition, if the standard reminder is pushed over 140 characters due to the provider or practice group's name being too long, two (2) messages will be charged.

Having trouble viewing this video? Click [here](#).
