Release Notes for DrChrono Web 2024-07-11

09/17/2024 11:08 pm EDT

What's new

Clinical and Regulatory

Summary	Description	Knowledge Base Article
Disclaimer for drug-to-drug and drug-to-allergy interaction (First Databank)	A First Databank disclaimer appears when a drug-to-drug or drug-to-allergy interaction is detected.	First Databank FAQ
Required fields in **Form Builder** are marked with an asterisk	A red asterisk now appears for required fields in **Form Builder**.	

Payments and RCM

Summary	Description	Knowledge Base Article
Audit logs for new financial reports	Audit logs now record when you view or generate financial reports. The audit log lists the user's name, the date and time, and the name of the report accessed.	
Additional filters on the **Billing Log**	The **Billing Log** has additional filters for easier searching. New filters include appointment date, staff member, office, payer, billing status, claim status, procedure code, and ICD-10 code.	How do I use the Billing Log?

Practice Management

Summary	Description	Knowledge Base Article
Add error indicators in **Account Settings**	The **Account Settings** page now has red error indicators on the tabs. These indicators alert you when a saving error has occurred on one of the tabs.	
Reminders delivered in the patient's time zone	We have updated our reminders process to account for the patient's time zone. If the patient's time zone differs from the provider's time zone in the **Account Settings**, the reminder appears according to the patient's time zone.	

Summary	Description	Knowledge Base Article
Updated login page image	The DrChrono login page has been refreshed with a new, vibrant image that showcases highlighted features.	

Resolutions

Product Area	Summary	Description	Knowledge Base Article
Clinical and Regulatory	Medication List (drug database migration) improvements	A fix has been implemented to ensure that all medications are displayed for patients with more than 50 medications listed in their chart, regardless of whether the First Databank feature is enabled.	
Clinical and Regulatory	Compound eRx draft loading improvements	We fixed an issue where compound prescription drafts loaded incorrectly. The draft now loads as initially saved, ensuring all information is retained.	
Payments and RCM	Charges added from the clinical note did not appear in the **Billing Log**	We fixed an issue that prevented the user name and charge details from showing in the **Billing Log**.	
Payments and RCM	ERA/835 file confirmation email improvements	We fixed an issue where when a staff member manually uploaded an ERA/835 file into your account, the confirmation email was sent to the provider in error. The staff member who uploads the ERA/835 file now receives the confirmation email.	Manually uploading ERAs
Practice Management	API webhook improvements	We fixed an issue where a small number of our API webhooks failed. These API webhooks are now successfully created and delivered.	

Product Area	Summary	Description	Knowledge Base Article
	Incomplete SSNs appeared fully populated when attempting to save	We fixed an issue where when you entered an incomplete SSN and saved it, the field was masked and appeared as a fully populated SSN. Now when an incomplete SSN is populated and saved, an error appears, the field is unmasked, and is identifiable as an incorrect SSN.	
Practice Management	The payer name did not appear in the **Insurance Company** field when creating a new patient via the appointment window in **Calendar**	We fixed an issue where when you added an insurance company to a new patient, the insurance name did not correctly appear. The insurance company's name now appears when searched for and selected.	
Practice Management	Time zone error while creating appointments with the localized time zone feature turned on	We fixed an issue where a time zone error appeared when you booked an appointment and the localized time zone feature was turned on. You can now book appointments regardless of time zone.	
Practice Management	Cities did not fill in when ZIP Codes were entered	We fixed an issue where when you entered a patient's ZIP Code, the city did not fill in. The city now fills in when the zip code is entered.	