

Patient Header

Last modified on 03/31/2025 10:57 am EDT

The **Patient Header** enhances your user experience by providing quick access to essential patient chart details. It consolidates critical information so healthcare professionals can view and manage patient data without opening multiple screens. This streamlined approach improves efficiency and ensures that clinicians have the necessary information at their fingertips.


The **Patient Header** remains persistent, so you can scroll up and down the chart without losing visibility.

Learn about [patient chart permissions](#) and how to [customize the Patient Header](#).

Patient Header overview

The **Patient Header** consists of four sections:

- [Patient information](#)
- [Demographics](#)
- [Action items](#)
- [Alerts](#)


**drchrono Test**📄 🔄 🖨️ 📁 📧 ⋮ | Collapse
Female identifies as Other | 40 years old (02/06/1984)
LETA000001

Provider	Donna John	Phone	(443) 555-5555	Date Added	02/07/2018	Next Appt	09/11/2024
Address	1234 One Two Rd, Energy, DE 11121	Email	Missing	Prev Appt	07/24/2024	OnPatient	Not Enabled-Invite


Patient must have documented allergies Adult Immunization Schedule Age: 27-49

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Patient information

**Eva Genmark "Evie"**
Female Gender Identity Unknown | 35 years old (09/12/1989)
GEEV000001

The patient information section contains the following by default:

- Patient's photo
- **Patient's name** - First name, middle name or initial, last name, and nickname. To copy the patient's name to the clipboard, hover over their name and then select **Copy name** .
- **Sex and gender identity** - If the patient's sex and gender identity differ, both appear.
- Age and date of birth
- **Chart ID** - Consists of the first two letters of the last name + the first two letters of the first name + six numbers

Demographics

Provider	Alice Bruce, MD	Address	123 Sesame Street, Los Angeles, CA 12345	Phone	(123) 456-7890	Email	christina.johnson@gmail.com
OnPatient	Not Enabled-Invite	Date Added	12/12/2020	Prev Appt	08/14/2023	Next Appt	04/22/2024

Default information

The demographics section contains the following by default:

- **Provider** - Primary provider listed in the chart
- Physical address
- Phone number
- Email address
- **OnPatient status** - Shows as **Enabled** or **Not Enabled-Invite**. Select the hyperlink to open the **OnPatient Access** window, where you can view the access history or turn on patient access by selecting **Enable Patient Access** to send an invitation. For more information, refer to [OnPatient Basics](#).
- **Date added** - The date that the patient chart was created
- **Previous appointment date** - Select the date to open the appointment screen
- **Next appointment date** - Select the date to open the appointment screen

Additional information

Customize the **Patient Header** to add the following information:

- **Referred by** - The name of the provider that referred the patient
- Primary insurance
- Secondary insurance
- **Language** - Patient's preferred language (can also note other language)
- Race
- **Preferred pharmacy** - Patient's default preferred pharmacy. For more information, refer to [Add Patient Preferred Pharmacies in DrChrono](#).
- Ethnicity
- **Smoking status** - Yes or no
- **Eligibility** - Patient's insurance and benefit status
- **Patient Balance** - Patient's balance information

OnPatient Access ✕

Onpatient Status: Not Enabled-Invite Enable Patient Access

The following information is required to connect with onpatient:

✓ Social Security Number XXX-XX-1111

or

✓ Date of Birth Sept. 10, 1971
✓ Phone Number +1 (555) 111-1111

Access History ⓘ

Type	Email	Enabled by	Activated on	Opt In/Out on	Disabled
No onpatient access history found!					

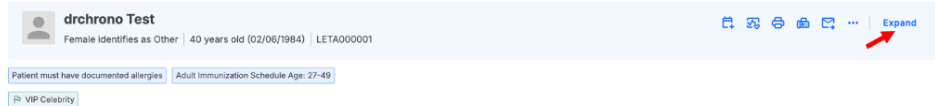
Action items

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🔄
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✉
⋮
Collapse

- OnPatient Access
- Decision Support Intervention
- Apple Health App Data
- RecordSync ↕
- Customize Patient Header

Icon/Button	Description
Schedule appointment	Opens the New Appointment page

Icon/Button	Description
Vitals	Opens the Vitals window to view and/or record vitals
Print demographics	Option to print demographics
Fax demographics	Option to fax demographics
Send referral	Opens the Message Center to create a new referral
More actions (three dots)	Select to open the dropdown for additional actions
OnPatient Access	View the access history or turn on patient access by selecting Enable Patient Access to send an invitation. For more information, refer to OnPatient Basics .
Decision Support Intervention	Opens the Decision Support Intervention side panel to view active and resolved DSI rules for the patient or set up DSI rules. Learn more about Decision Support Intervention (DSI) Rules .
Apple Health App Data	View collected health data from the Apple Health integration
RecordSync	Opens the RecordSync & Consent side panel. Learn more about RecordSync .
Customize Patient Header	Customize the Patient Header to select the patient information shown in the Patient Header .
Collapse/Expand	Select Collapse or Expand to manually collapse or expand the header (the demographics section is hidden or shown) or customize the Patient Header to have it collapsed by default.



Alerts

The alerts section contains the following alerts by default:

- **DSI alerts** - Active Decision Support Intervention rules for the patient
- **Patient flag alerts** - Custom patient flags created by the practice

Patient must have documented allergies

Adult Immunization Schedule Age: 27-49

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Related Help Center Articles

Patient Header Tutorial Video	Administrative Customization Tutorial Video
Customizing the Patient Chart Header	