Release Notes for DrChrono Web 2024-08-08

09/17/2024 11:00 pm EDT

What's new

Clinical and Regulatory

Summary	Description	Knowledge Base Article
Update to support the next question condition for range comparison in the prior authorization workflow (CoverMyMeds)	The prior authorization workflow has been updated to include a conditional logic for the next question. When users are required to answer additional prior authorization questions, the subsequent questions in the workflow are determined based on the response to the previous question.	Submitting a Prior Authorization using the CoverMyMeds integration (Web)
Update to the support next question condition for single comparison in the prior authorization workflow (CoverMyMeds)	The prior authorization workflow has been updated to include a conditional logic for the next question. When users are required to answer additional prior authorization questions, the subsequent questions in the workflow are determined based on the response to the previous question.	Submitting a Prior Authorization using the CoverMyMeds integration (Web)

Payments and RCM

Summary	Description	Knowledge Base Article
New payer ID for Carisk Partners	Payer ID E4509 City of Santa Monica has been added for clearinghouse Carisk Partners.	ePS Request Submission Portal Updates
ePS enrollment requests	When you request enrollments through the ePS portal, you see TIN/NPI combinations with existing ePS enrollments. You can add a new combination within the portal window.	
New York workers' compensation forms	The New York Workers' Compensation Board no longer accepts forms C4, C4.2 and C4 Auth. These forms no longer show in DrChrono.	

Summary	Description	Knowledge Base Article
Additional fields tracked in the **Billing Log**	The **Billing Log** was updated to capture details for the following fields: Referring Provider, Ordering Provider, Is Patient Condition Related to Employment, Auto Accident and Other Accident, Claim Type, Original Claim #, Payer pre-auth#, Purchased Service Provider, Payment Profile, Primary Insurer, Secondary Insurer, Billing Provider, Supervising Provider, and EDI Note.	

Practice Management

Summary	Description	Knowledge Base Article
Updated the availability endpoint to support date ranges	The availability endpoint did not support date ranges, which caused issues when the time zone was set and the new dates spanned more than a day. The endpoint has been updated to support date ranges so that it will now count the hours from each day if the time zone is provided.	

Resolutions

Product Area		
Clinical and Regulatory	Resending medication with obsolete NDC (drug database migration)	When a medication is resent from the medication list using an outdated National Drug Code (NDC), you are directed to the Medication tab on the send eRx screen. An alert notifies you that the medication is obsolete.
Clinical and Regulatory	Saving form field changes error in **Clinical Notes**	We fixed an issue that caused an error when you saved form field changes in a clinical note. You can now save form field changes in a clinical note.
Clinical and Regulatory	Saving child smart field changes error in **Clinical Notes**	We fixed an issue that caused an error when you saved smart field changes in a clinical note. You can now save child smart field changes in a clinical note.

Product Area		
Payments and RCM	Automatic updates to billing profiles	We addressed an issue that was entering an updated date when you sorted the list. The date now only updates when you make a change to the actual profile.
Platform	Logos failed to upload to the DrChrono Partner Marketplace	We fixed an issue where logos failed to upload to a DrChrono Partner Marketplace listing. You can now upload logos.
Platform	Blank pages load in the DrChrono Partner Marketplace	We fixed an issue where blank pages loaded when you selected a partner listing. The partner app page now loads when you select a partner listing.