

Adding Patient Preferred Pharmacies

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In DrChrono, you can designate a patient's preferred pharmacy by navigating to the **Demographics** section of their patient chart. Once added, this pharmacy will be set as the default location for processing electronic prescriptions (eRx).



Learn more about [Improved Patient Demographics](#).

Add a preferred pharmacy

Patient Chart

- In the patient chart, select the **Demographics** > **Demographics** tab.
- Under Patient Profile > Patient Info section > Preferred Pharmacies > Add Pharmacy.
- Search for the pharmacy using the keywords in the search box.
 - Additional options to search by order type and distance are also available.

Once the pharmacy has been selected, Add & Set as Default, Add Pharmacy or Cancel.

The pharmacy will appear on the patient's preferred pharmacies list. Users can select one pharmacy from this list to set as the default, (if it was not set at the time of selection) by clicking the star icon or click the trash icon to delete it. The default pharmacy is configured individually for each patient.

Preferred Pharmacies

[Add Pharmacy](#)

Medi-Blue Rapid Clinic (000) Retail Long Term Care Supports Digital Signature Compounding
📍 2165-B1 Northpoint Parkway, Santa Rosa, CA 95407 | 📞 7076445578 | 📠 7076465100



Test 000 Pharmacy Retail Specialty 24 Hour Store Unknown
📍 000 Pending Response Way, Arlington, VA 22201 | 📞 7035550195 | 📠 7032051235



Send eRx

- In the Send eRx screen, enter the necessary information in the New Prescription fields.
- Scroll down to Select Pharmacy.
 - *If favorite pharmacies were added via the Demographics tab, the list will appear.*
- Search for the pharmacy using any of the following options:
 - the keywords indicated in the search box.
 - show favorites (practice group's list of favorite pharmacies).
 - patient's preferred - patient's default pharmacy.
- Toggle between Mail Order **Retail** Other Proximity ▼ to modify the search.
 - Proximity will search for the nearest pharmacies based on the patient's address and the selected distance (in miles).
- Once the list of pharmacies populate, check the pharmacy to Add to Patient's Preferred Pharmacies.

Select Pharmacy

<input type="text" value="Name / Location / Phone / NCPDP ID"/>		<input type="button" value="Q"/>	<input type="button" value="Show Favorites"/>	<input type="button" value="Patient's Preferred"/>			<input type="button" value="Mail Order"/>	<input checked="" type="button" value="Retail"/>	<input type="button" value="Other"/>	<input type="button" value="5 mile(s)"/>
<hr/>										
<div><input type="radio"/> Mission Community Pharmacy</div> <div><div><div> 161 Main St., Mission, SD 57555</div><div> +1.605.856.2120</div><div> Fax: +1.605.856.2149</div><div> Retail</div></div><div><div><input type="checkbox"/> Add to Your Favorite Pharmacies</div><div><input type="checkbox"/> Add to Patient's Preferred Pharmacies</div></div></div>										



Learn more about [Setting Multiple Favorite Pharmacies for Patients.](#)