

## Add Patient Preferred Pharmacies in DrChrono

Last modified on 08/29/2025 12:03 pm EDT

In DrChrono, you can designate a patient's preferred pharmacy by navigating to the **Demographics** section of their patient chart. Once added, this pharmacy will be set as the default location for processing electronic prescriptions (eRx).



Learn more about [Patient Chart Demographics](#).

## Add a Preferred Pharmacy

## From the Patient Chart

- In the patient chart, select **Demographics** (left menu) > **Demographics** tab.
- Under Patient Profile > Patient Info section > Preferred Pharmacies > Add Pharmacy.

## Preferred Pharmacy Search

## Add Preferred Pharmacy

Q Search Pharmacies by name, location, phone number or NCPDP ID

All types Any distance

- ☐ Test 000 Pharmacy
 

Retail
Specialty
24 Hour Store
Unknown

📍 000 Pending Response Way, Arlington, VA 22201 📞 7035550195 🌐 7032051235
- ☐ Lane-Wooster Pharmacy
 

Retail
Long Term Care
Supports Digital Signature
Unknown

📍 989 Vernon Blvd, Akron, OH 44307 📞 2342574471 🌐 2344558422
- ☐ Bannockburn Pharmacy
 

Retail
Specialty
Long Term Care
Supports Digital Signature

📍 6798 Fyfe Rd, Bethesda, MD 20817 📞 3016442418 🌐 3016424566
- ☐ Medi-Blue Rapid Clinic (000)
 

Retail
Long Term Care
Supports Digital Signature
Compounding

📍 2165-B1 Northpoint Parkway, Santa Rosa, CA 95407 📞 7076445578 🌐 7076466500
- ☐ Yalaha Pharmacy
 

Retail
Long Term Care
Supports Digital Signature
Unknown

📍 8735 County Rd 48, Yalaha, FL 34797 📞 3525471247 🌐 3525474400
- ☐ Brooklyn @ Gates Pharmacy
 

Retail
Specialty
Long Term Care
Supports Digital Signature

📍 92 Gates Ave, Brooklyn, NY 11238 📞 3474251221 🌐 3474251200
- ☐ Lawrence Academy Rx 6.1A1
 

Retail
Specialty
Long Term Care
Supports Digital Signature

📍 235 Main St, Groton, MA 01450 📞 9784514477 🌐 9784501122
- ☐ Rapid-Rx Online Pharmacy
 

Mail Order
Specialty
Long Term Care
Unknown

📍 52 Lukens Dr, New Castle, DE 19720 📞 8884241147 🌐 3024216650
- ☐ Local Peach Rx Pharmacy
 

Retail
Unknown

📍 1079 Alco St NE, Atlanta, GA 30324 📞 4042352718 🌐 4042352566
- ☐ Paducah Phake Pharmacy
 

Retail
Unknown

📍 555 Washington St, Paducah, KY 42003 📞 2704421122 🌐 2704422211
- ☐ Shollenberger Pharmacy
 

Retail
Specialty
Long Term Care
Supports Digital Signature

📍 2002 S. McDowell Blvd Ext, Petaluma, CA 94954 📞 7079845571 🌐 7079884744
- ☐ Good Samaritan Health Center of Cobb
 

Retail

📍 9005 Roberta Drive, Marietta, GA 30008 📞 7704193120-17 🌐 7704193121
- ☐ SAFEWAY EPS LAB #0877L
 

Retail

📍 2800 YGNACIO VALLEY ROAD, WALNUT CREEK, CA 94598 📞 9259514763 🌐 9259514763
- ☐ SUPER DRUGS #3976
 

Retail

📍 13092 N MAIN ST, SCHMERVILLE, TN 38068 📞 9014659888 🌐 9014656906

Cancel Add & Set as Default Add Pharmacy

### Default Pharmacy List on Initial Load

When users first open the **Preferred Pharmacy Search**, the system will automatically display a list of **up to 20 pharmacies** based on the patient's **address on file**. This default list is generated using proximity to the patient's home address to streamline the selection process.

### Previously Added Pharmacies

If a pharmacy has already been added to the patient's chart, it **will not appear as a selectable option** in the search results. This helps prevent duplicate entries and ensures a cleaner, more accurate record.

## Searching Beyond the Default List

If the pharmacy you're looking for does not appear in the default list, you can perform a custom search using various **filters and search fields** to refine your results.

### Available Filters:

- Distance Filter: Narrow results based on the distance from the patient's address.
- Pharmacy Type: Filter by type of pharmacy, such as:
  - Retail
  - Mail Order

## Search Capabilities

Users can search using any combination of the following fields:

- Pharmacy Name
- Location (City, ZIP code, etc.)
- Phone number
- Fax number
- NCPDP ID



### Combo Search:

You can combine multiple fields in a single search string. For example, entering "**CVS Thunderbird 85032**" will search for a CVS pharmacy located on Thunderbird Road in ZIP code 85032. This helps quickly narrow down search results when detailed information is available.

## Adding Multiple Preferred Pharmacies

To add multiple preferred pharmacies, users can repeat the same search and selection process.

## Managing Preferred Pharmacies

- Patients can have **multiple preferred pharmacies** listed in their profile.
- Users can designate **one of these pharmacies as the default** for convenience during prescribing and pharmacy communications, by clicking the star icon or click the trash icon to delete it.

### Preferred Pharmacies

[Add Pharmacy](#)

Medi-Blue Rapid Clinic (000) Retail Long Term Care Supports Digital Signature Compounding

📍 2165-B1 Northpoint Parkway, Santa Rosa, CA 95407 | 📞 7076445578 | 🏠 7076465100



Test 000 Pharmacy Retail Specialty 24 Hour Store Unknown

📍 000 Pending Response Way, Arlington, VA 22201 | 📞 7035550195 | 🏠 7032051235



## From the Send eRx Screen

- In the Send eRx screen, enter the necessary information in the New Prescription fields.
- Scroll down to Select Pharmacy.
  - *If favorite pharmacies were added via the Demographics tab, the list will appear.*
- Search for the pharmacy using any of the following options:
  - the keywords indicated in the search box.
  - show favorites (practice group's list of favorite pharmacies).
  - patient's preferred - patient's default pharmacy.
- Toggle between Mail Order Retail Other Proximity ▾ to modify the search.
  - Proximity will search for the nearest pharmacies based on the patient's address and the selected distance (in miles).
- Once the list of pharmacies populate, check the pharmacy to Add to Patient's Preferred Pharmacies.

#### Select Pharmacy

Mail Order
Retail
Other
Proximity ▾

<input type="radio"/> <b>Medi-Blue Rapid Clinic (000)</b> 2165-B1 Northpoint Parkway , Santa Rosa, CA 95407 +1.707.644.5578 <b>Fax:</b> +1.707.646.5100 Retail, Long Term Care	<input type="checkbox"/> Add to Your Favorite Pharmacies <input type="checkbox"/> Add to Patient's Preferred Pharmacies
<input checked="" type="radio"/> <b>GIANT PHARMACY #100</b> 11399 York Road , Cockeysville, MD 21030 +1.410.785.1065 <b>Fax:</b> +1.844.411.6231 Retail	<input type="checkbox"/> Add to Your Favorite Pharmacies <input type="checkbox"/> Add to Patient's Preferred Pharmacies
<input type="radio"/> <b>Test 000 Pharmacy</b> 000 Pending Response Way , Arlington, VA 22201 +1.703.555.0195 <b>Fax:</b> +1.703.205.1235 Retail, Specialty, 24 Hours	<input type="checkbox"/> Add to Your Favorite Pharmacies <input type="checkbox"/> Add to Patient's Preferred Pharmacies