

Caveats in data migrations by EMR Vendor

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The migrations team at DrChrono accepts data from many outside EHR/EMR systems (including, but not limited to: PracticeFusion, eClinicalWorks (eCW), EPIC and NextGen).

The list of EMR/EMR systems below present unique challenges which may cause a migration to be incomplete, or a migration with less than desirable results:

AdvancedMD

- SOAP/Encounter notes in native format (multi-tabular) are incompatible for migration. File formatting should be discussed with the previous EMR vendor and request that PDF encounter notes provided for migration.

Centricity

- SOAP/Encounter notes in xml format cannot be migrated. File formatting should be discussed with the previous EMR vendor.

Chirotouch

- **Notes** exported in bulk from ChiroTouch's report generation cannot be migrated as all notes for all patients are combined into a single PDF (or single .RTF/Word) document, which cannot be separated by our migrations engineers. Furthermore, it is not known at this time whether clinical notes are stored in PDF format within the database. In order to migrate Notes from this vendor, the customer can apply one of the following solutions:
 - Contact ChiroTouch's customer support to inquire about obtaining a full service extraction (note: this request may incur a fee from the vendor).
 - Manually export notes for one patient record one at a time (this may be time consuming)
- **Attachments** exported from ChiroTouch's database cannot be migrated as the files cannot be matched to individual patient records due to lack of patient identifiers. Customers can apply one of the following solutions in order to resolve:
 - Manually rename all patient-level folders from IDs to the patient's name and date of birth in the following format: {Lastname_Firstname_YYYY-MM-DD}
 - Inquire with ChiroTouch's customer support to inquire about obtaining a full service extraction, or
 - Provide a copy of the local ChiroTouch database alongside extracted Attachments

eClinicalWorks (eCW)

- Due to the complexity of eCW's database tables, it proves challenging to extract accurate data for each patient. In order to provide as complete and seamless a migration as possible, DrChrono only supports the Full Service Data Extraction and CCDA Data Extraction from eCW.
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