

Release Notes for DrChrono Web

2024-09-13

Last modified on 11/06/2024 1:04 pm EST

What's new

API

Summary		
New API resource: doctor_options - read chronometer_doctoroptions	We introduced a new resource, READONLY, which shows the doctor options that appear in Account Settings , and only currently includes the fields in <code>chronometer.models.options.DoctorOptions</code> .	
Internal server errors from api/patients list	We fixed an issue where some clients reported occasional internal server errors (500/502) when calling GET /api/patients. To reduce server errors, we are forcing the query to use the correct index when the since parameter is used, which has been shown to improve performance and reduce errors for users.	

Payments and RCM

Summary	Description	Knowledge Base Article
Added J3247 HCPCS code	HCPCS code J3247 has been added to the DrChrono system and can be added to your fee schedule and included on patient claims.	

Practice Management

Summary	Description	Knowledge Base Article
Patients can add preferred pharmacies during OnPatient check-in	Patients can add their preferred pharmacies to the new Pharmacy section during OnPatient check-in. The preferred pharmacy is added to the patient chart in DrChrono. If a pharmacy is added to the Patient Preferred Pharmacies section in the patient chart, it appears in the patient's OnPatient account as a preferred pharmacy.	Add Preferred Pharmacies in OnPatient

Summary	Description	Knowledge Base Article
Update the usage summary to show SMS segments	The usage summary in the invoice summary showed SMS instead of SMS segments. We bill based on the number of SMS segments sent not the number of messages sent. To accurately reflect what the practice is billed on, we updated the invoice summary to show SMS segments and the segments used within the period.	

Resolutions

Product Area	Summary	Description	Knowledge Base Article
Platform	OnPatient account sign-up improvements	We fixed an issue where when patients tried to create an OnPatient account using a sign-up link and selected Confirm and connect , they received a connection code expiration error. Patients no longer receive this error and are redirected to the Appointments page.	
Practice Management	Unable to update doctor settings in Sales tool for some Apollo Plus plan users	We fixed an issue affecting some Apollo Plus plan users where when updates in Doctor Settings were saved with the Premium Support option selected, the form timed out. Field updates now move to an asynchronous task that updates all providers in the practice group. The Zendesk tagging also moves to an asynchronous task.	

Product Area	Summary	Description	Knowledge Base Article
Practice Management	Reminders appear in the Eastern Standard Time zone instead of the Eastern Daylight Time zone	We fixed an issue where when you previewed a reminder, it appeared in the Eastern Standard Time zone instead of the Eastern Daylight Time zone. Logic has been updated to account for the Eastern Daylight Time zone when applicable.	
Practice Management	Unable to remove social security number in the patient chart	We fixed an issue where when you deleted the social security number (SSN) in a patient chart and saved the change, the Patient SSN box filled in with zeros and showed an invalid social security number format error. You can now remove the SSN and save the change without receiving an error.	
Practice Management	Unable to send bulk email to all patients	We fixed an issue where when you tried to send a bulk email, providers and patients did not receive the email sent from DrChrono. We set up logic to divide the list of patients into several lists to process them separately so that emails are created and sent promptly.	

Product Area	Summary	Description	Knowledge Base Article
Practice Management	Send Fax button keeps spinning	We fixed an issue where when you selected Send Fax , the button changed to Generating fax , but failed to generate and send the fax. We adjusted the calls and separated them into synchronous and asynchronous calls, resolving the continuous spinning and allowing for faxes to be generated and sent.	
