ePS request submission portal updates

09/17/2024 12:30 pm FDT

09/17/2024 12:30 pm EDT
Through your Dr Chrono account, you can submit eligibility, EDI, and ERA requests to payers who require them.
1. Navigate to Billing > Enrollment
The NPI(s) that show has already been successfully added with ePS. The Tax ID#, Taxonomy Code, Facility Name and Address will all populate.
If you need to make requests for the NPI and related information shown, click the Selected box and select Continue.
The system will list any enrollments that are already complete for this NPI/TIN/Taxonomy combination. You can add additional enrollments from this screen.
If you need to add a new NPI/TIN combination, you can do so by clicking on Add facility to ePS. This will allow yo to add a new NPI/TIN combination and submit your request.
The next screen will allow you to enter the facility information.

Once the new facility (new TIN/NPI/Taxonomy combo) is added, you will be directed to the screen where you can enter your enrollment requests for the new facility.

