UHC Community Plan of NY- Requiring NPI and taxonomy codes as of August 1, 2024

09/17/2024 12:33 pm EDT

United Healthcare announced today that beginning on August 1, 2024, claims must include both an NPI and taxonomy code to be processed.

Here is the announcement from UHC:

https://www.uhcprovider.com/en/resource-library/news/2024/ny-medicaid-npi-number-taxonomy-codes-required.html?cid=em-providernews-2024nnb2-Jul24

To add the taxonomy code so it prints in either 24J (individual) or box 33B (group) on your claims, navigate to **Billing > Insurance Setup**.

1. To print in box 24J (individual)

    a. Add taxonomy to the "Individual Provider #" box

    b. Select "taxonomy" from the Individual provider number qualifier

2. To print in box 33B (group)

    a. Add taxonomy to the "Group Provider #" box

    b. Select "taxonomy" from the Group provider number qualifier

Once entered, click **Save**.

Add/Edit Payer

Payer name		Send insured signature	☐ Print insured person signature in box #13 in HCFA form authorizing insurance payments to billing provider
Payer id		Send facility provider number	☐ Print Office Facility Provider Number in box #32b in HCFA form
Insurance plan type		Send facility information ❶	☐
Specialty	-Same as Account Settings -		
Billing npi		Processing days	30
Eligibility npi		Referring doctor	
Provider name	Practice Name (None)	Ordering doctor	
Tax id number		Rendering taxonomy code	
Group Provider #		Billing taxonomy code	
Group provider number qualifier	-- Qualifier --	Payer grouping	
Individual Provider #		Print license numbers in hcfa	☐ Print license number on Procedures lines and box #31 in HCFA form
Individual provider number qualifier	-- Qualifier --	Do not bill patients for balance	☐
Balance billing	No		
Filing limit days			
Accept assignment	☑		

Close   Save