

# UHC Community Plan of NY- Requiring NPI and taxonomy codes as of August 1, 2024

Last modified on 09/08/2025 10:31 am EDT

United Healthcare announced today that beginning August 1, 2024, claims must include both an NPI and a taxonomy code to be processed.

Here is the announcement from UHC:

<https://www.uhcprovider.com/en/resource-library/news/2024/ny-medicaid-npi-number-taxonomy-codes-required.html?cid=em-providernews-2024nnb2-Jul24>

To add the taxonomy code so it prints in either 24J (individual) or box 33B (group) on your claims:

1. Navigate to **Billing > Insurance Setup**.
2. To print in box 24J (individual)
  - a. Add taxonomy to the "Individual Provider #" box
  - b. Select "taxonomy" from the Individual provider number qualifier
3. To print in box 33B (group)
  - a. Add taxonomy to the "Group Provider #" box
  - b. Select "taxonomy" from the Group provider number qualifier
4. Once entered, press **Save**.

## Add/Edit Payer



Payer name	<input type="text"/>	Send insured signature	<input type="checkbox"/>
Payer id	<input type="text"/>		Print insured person signature in box #13 in HCFA form authorizing insurance payments to billing provider
Insurance plan type	<input type="text"/>	Send facility provider number	<input type="checkbox"/>
Specialty	-Same as Account Settings -		Print Office Facility Provider Number in box #32b in HCFA form
Billing npi	<input type="text"/>	Send facility information ⓘ	<input type="checkbox"/>
Eligibility npi	<input type="text"/>	Processing days	<input type="text" value="30"/>
Provider name	Practice Name (None)	Referring doctor	<input type="text"/>
Tax id number	<input type="text"/>	Ordering doctor	<input type="text"/>
Group Provider #	<input type="text"/>	Rendering taxonomy code	<input type="text"/>
Group provider number qualifier	-- Qualifier --	Billing taxonomy code	<input type="text"/>
Individual Provider #	<input type="text"/>	Payer grouping	<input type="text"/>
Individual provider number qualifier	-- Qualifier --	Print license numbers in hcfa	<input type="checkbox"/>
Balance billing	No		Print license number on Procedures lines and box #31 in HCFA form
Filing limit days	<input type="text"/>	Do not bill patients for balance	<input type="checkbox"/>
Accept assignment	<input checked="" type="checkbox"/>		

Close

Save